

TECHNICAL BULLETIN

Q361NAS1

15 APR 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 412-02

Service Action: Heated Front Windshield Fuse Blows

AFFECTED VEHICLE RANGE:

LR4 (LA)

Model Year: 2012-2013
VIN: CA596988-DA679188

Range Rover Sport (LS)

Model Year: 2012-2013
VIN: CA717166-DA814822

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on 2012-2013 model year Land Rover LR4 (L319) and Range Rover Sport (L320) vehicles where the fuse for the heated front windshield blows. At 2012MY, the heated front windshield fuse was changed from a 'little' fuse to a 'J-case', with the rating remaining at 30A.

Action: Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Parts Information

If required the relevant parts from the table shown below should be ordered through Land Rover Parts in the normal manner.

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Fuse Kit	LR047627	1	100



NOTE: * when ordering parts, order only the expected percentage demand of parts identified

SPECIAL TOOLS:

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:



NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIX to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q361' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 April 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
Q361	B	Remove & replace fuses; install new fuse label	05.10.20	0.2	LR047627	1
Q361	C	Remove & replace fuses; install new fuse label Drive in/drive out	05.10.20 02.02.02	0.2 0.2	LR047627 -	1 -



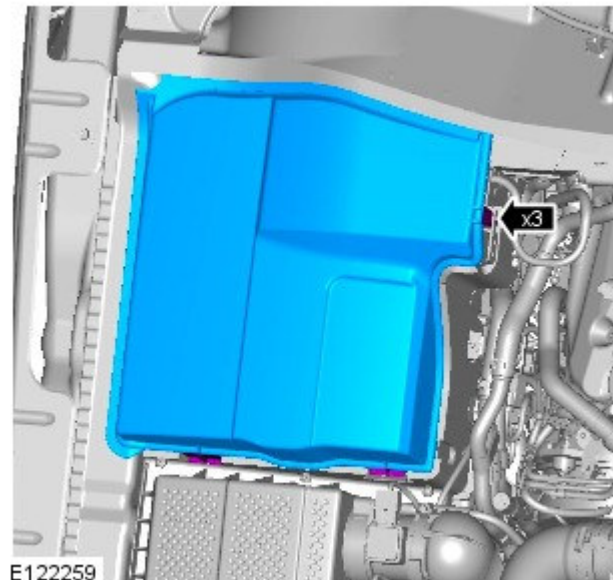
NOTE: Normal Warranty policies and procedures apply

SERVICE INSTRUCTION:



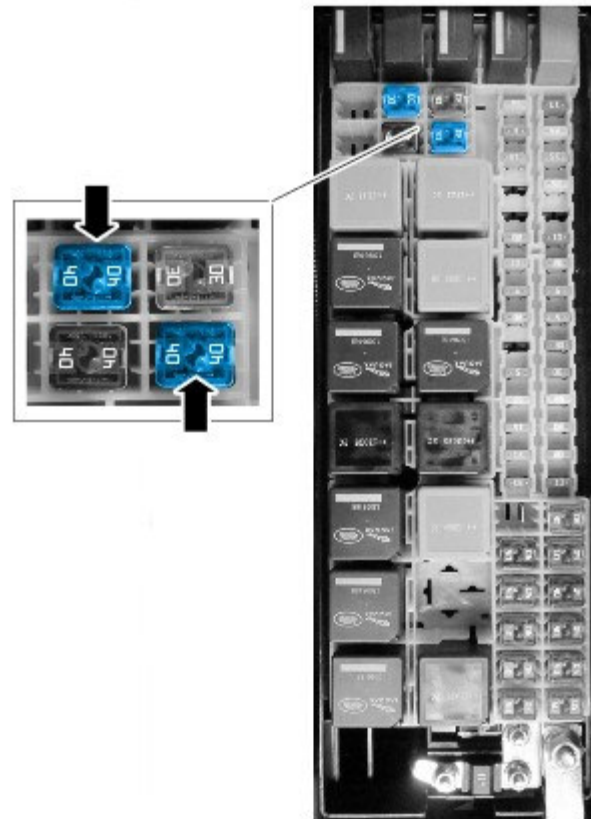
NOTE: Some variation in the illustrations may occur, but the essential information is always correct.

1. Remove the battery cover.



2. Replace the two (2) front heated front windshield fuses with those supplied in the service kit.

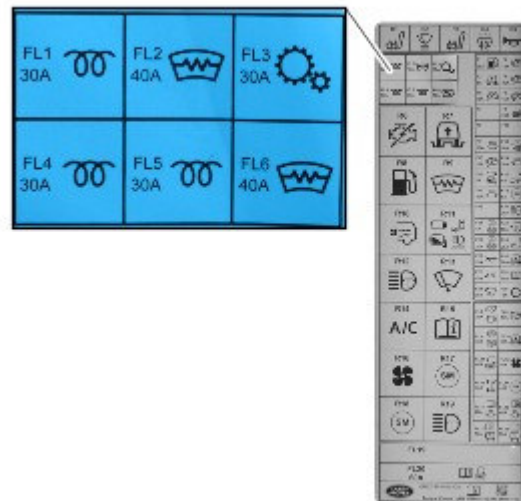
- Remove the underhood fuse box cover.
- Remove the existing two (2) heated front windshield fuses.
- Install the two (2) new heated front windshield fuses from the kit.



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3. Install the supplied sticker from the service kit to the underhood fuse box cover.

- Install the underhood fuse box cover.



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4. Install the battery cover.

