

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 71438 - oil leak from transfer case output flange - 2008 to 2010
Model Year

Models : LA - Discovery 4 / LR4

LM - New Range Rover

LS - Range Rover Sport

Engineer Hawkeswood Paul

Name :

Last 24-01-2014 15:30:45

Modified :

Category : Driveline

Symptom : 508000 Transfer Case Concerns

Content : **Issue:** Oil leak from transfer case output flange

Cause: The cause is under investigation

Action: Engineering is investigating oil leaks from the transfer case output flange on the following vehicles only: **2008 to 2010 Model Years - Discovery 4 (LR4), Range Rover, and Range Rover Sport.**

Although this issue can be repaired, the engineers would like to get a small number of transfer cases returned to the supplier so the cause of the leak can be fully investigated.

Where the customer will not be troubled, please report this issue using an EPQR. Pictures of the issue should be included. The information will be reviewed by the engineer, who will make a decision if the transfer case assembly should be replaced or if the flange should be repaired. A Priority Return Request will be raised where required.