

TECHNICAL BULLETIN
LTB00619NAS2
06 JAN 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

This reissue replaces all previous versions. Please destroy all previous versions. Only refer to the electronic version of this Technical Bulletin in TOPIx.

Changes are highlighted in gray

SECTION: 415-00

Unable To Release Valet Mode Upon Correct PIN Entry

AFFECTED VEHICLE RANGE:

Range Rover Sport (LW)

Model Year:	2014
VIN:	EA000002-EA338127

Range Rover (LG)

Model Year:	2014
VIN:	EA124982-EA151681

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The vehicle may not release from Valet Mode and the message 'Wrong PIN Entered' is displayed, even though the correct PIN has been entered.

Cause: This may be caused by a software issue within the Touch Screen causing the Valet Mode PIN to become lost.

Action: Should a customer express this concern, follow the Service Instruction outlined below.

PARTS:

No Parts Required

TOOLS:



NOTE: This document is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.

SDD with latest DVD and Calibration File; first available on DVD136.02 v.157
Jaguar Land Rover-approved Midtronics battery power supply

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Update Touch Screen software - Range Rover Sport	86.90.91	0.6	42	LR042127
Update Touch Screen software - Range Rover	86.90.91	0.6	42	LR045936



NOTE: Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

1.  **CAUTION: A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during SDD diagnosis / module programming.**



NOTE: SDD must be loaded with DVD136.02 v.157 or later.

Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.



NOTE: The Touch Screen may also be referred to as Front Control/Display Interface Module (FCDIM) or High Level Display Front (HLDF).

2. Turn ignition 'ON' (engine not running).
3. Connect the Symptom Driven Diagnostics (SDD) system to the vehicle and begin a new session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle and initiating the data collect sequence.
5. Select 'Diagnosis' from the Session Type screen.
6. Select the 'Selected Symptoms' tab, and then select:
 - Electrical - Information and entertainment system - Touch screen display
7. Select 'continue'.
8. Select the 'Recommendations' tab, and then select '**Run**' to perform the 'Configure existing module - Front control/display interface module (high level display front' option.
9. Follow all on-screen instructions to complete this task.
10. Exit the current session.
11. Disconnect the SDD and the battery power supply from the vehicle.
12. Verify Valet Mode operation; refer to Owner's Handbook for details.
 - Make sure Valet Mode is deactivated prior to returning the vehicle to the customer.