



**Keystone RV
Company**



Dutchmen
a division of Keystone RV

RECREATIONAL VEHICLE

SERVICE CAMPAIGN

Service Advisory: 14-212

August 25, 2014

SERVICE ADVISORY 14-212

«Dealer_name»

ATTN: Service Manager

«Street»

«City», «State» «Zip»

«Country»

Dear «Dealer_name»,

***Reason for this
campaign***

It has been determined certain Kodiak model 220RBSL were built with a fold down front bed which is inadequately supported for its intended use.

The vehicles included in the campaign are:

2014 Kodiak 220RBSL EK175409 – EK176101

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, complete the service advisory on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»

«VIN2»

Asterisk = *retail-sold unit

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record service advisory completions and provide dealer payments. Attached is a copy of the Service Advisory #14-212, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Service Advisory, please feel free to contact us at:

Kodiak

(855) 895-4422

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler

Sales & Service Manager

PO Box 2000 – Goshen, IN 46527-2000
Phone: (574) 535-2100 – Fax: (574) 535-2199
www.keystonerv.com