



RECREATIONAL VEHICLE SERVICE CAMPAIGN

August 12, 2014

SERVICE ADVISORY 14-211

«Dealer_Name»
ATTN: Service Manager
«Street»
«City», «State» «Zip»
«Country»

Dear «Owner_Name»,

Reason for this campaign

This campaign is to install a missing exterior shower door-stop. It has been determined that some Bullet models with exterior showers above the water heater have been built without a door-stop included, causing the potential for heat damage to the exterior shower door.

The campaign population includes:

2014-2015 Bullet 310BHS Travel Trailers in the Serial Number Range ED422678 – FD422802

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require installation. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1» «VIN2» «VIN3» «VIN4»
«VIN5» «VIN6» «VIN7»

-- Serial numbers with "***" have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Service Advisory, please contact us at: **(866) 273-1450**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Sales & Service Manager

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