

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 71358 - XJ Door veneer speaker noise `tizz / buzz`

Models : X351 - XJ

Engineer Blackhall David

Name :

Last 23-01-2014 13:26:43

Modified :

Category : Body

Symptom : 107000 Interior Trim

Content : Issue: Tizzing / buzzing sound from door speaker when veneer reinstalled

Cause: Fixings incorrectly located / not renewed

Action:

When refitting a door veneer please note the following;

1) Veneer clips **MUST** be renewed when refitting back to door casing (*see arrow 1 for an example of a veneer clip*) Part Number C2D10041 - 2 of required per door veneer.

- These clips will engage onto the veneer backing with a positive click.

- NEVER reuse old clips.

2) Check the metal clips are fully engaged. (*see arrow 2 for an example of a metal clip fully engaged*)

3) Check the condition of the staked fixings. These should have a good purchase on the metal ring beneath them and not be loose (*see arrow 3 for an example of the staked fixings*)

File : [XJ Speaker Tizz image - SSM.pdf](#)

