

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 71400 - X152 Convertible trunk / boot lid won't open.

**Models :** X152 - F-Type

**Engineer** Blackhall David

**Name :**

**Last** 30-01-2014 11:59:52

**Modified :**

**Category :** Body

**Symptom :** 112000 Latches/Locks & Security

**Content :** Issue:

Cannot get trunk lid to open.

Cause:

Trying to open the trunk / boot lid before the vehicle is taken out of transit mode.

Action:

Please ensure you do not attempt to open the trunk lid on F-Type / X152 models, until the vehicle has been taken out of transit mode. Failure to observe this may cause the trunk / boot lid to be jammed in the closed or part closed position. Please refer to the published PDI manual on TOPix for instructions on taking cars out of transit mode to gain access to the trunk.