

GM CUSTOMER CARE AND AFTERSALES
DCS3302
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 15, 2014

Subject: 06020A – Special Coverage Adjustment
Tailgate Support Cable Replacement
Product Field Action Reminders

Models: 2002-2003 Chevrolet S10
2002-2003 GMC Sonoma

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

Special Coverage Adjustment 06020 was released on July 21, 2006. This field action covers the replacement of tailgate support cables on 2002-2003 model year Chevrolet S10 and GMC Sonoma vehicles for a period of 12 years from the date the vehicle was originally placed in service, regardless of mileage.

General Motors is mailing product field action reminders to all owners of record who have not yet had the repair completed on their vehicle and who are still within the 12 years from the date the vehicle was originally placed in service.

Our intent is to make sure these customers know that this special coverage is available in case one or both cables may need to be replaced. A total of 189,744 reminders are being mailed.

END OF MESSAGE
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