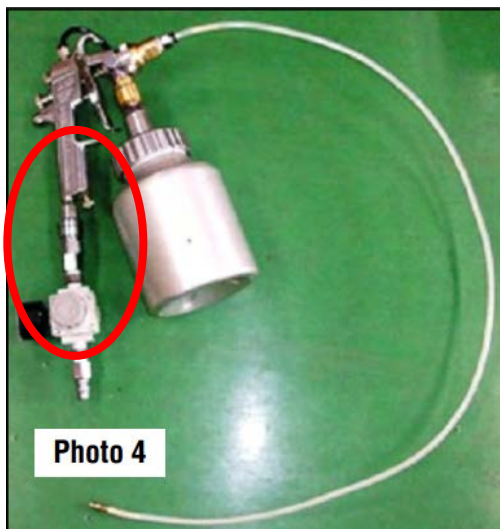





To: All Subaru Retailers
From: SOA Service Department
Subject: Spray Application Gun Assembly / Use CAUTION
Date: July 24, 2014

Retailers began to receive the wax application spray guns this week as part of the scheduled distribution. SOA has received calls from some retailers indicating that upon assembly and application of shop air, the spray gun cup became deformed. Further investigation indicated that the spray guns were apparently charged with unregulated air or regulated air that exceeded the capacity of the spray gun.

- All retailers are reminded to read the entire campaign bulletin **BEFORE** assembling and operating the spray gun. Note that the spray gun utilizes a pressurized cup for the wax.
- The spray gun cup is not designed for pressures higher than indicated in the campaign instructions. Most standard shop air exceeds those pressure standards.
- Always ensure that a properly regulated air supply is connected to prevent damage to the spray cup. If you are unsure of the pressure from your shop air supply, an in-line regulator before the spray gun should be used. Never exceed the listed pressures.
- Damage to the spray gun due to use in unspecified manner will require replacement of the entire spray gun assembly.
- Always check the spray gun for any damage prior to use. Do not use if damaged.



B: Adjustment of Wax Amount and Air Volume

Discharge Knob	Opening state from full-close: Summer: 3/4 turn Winter: 4 turns	
Air Needle	Closing state from full-open: All seasons: 1 full turn	
Compressor Air Pressure	Summer: 51 PSI Winter: 71 PSI Never Exceed 71 PSI	
Remarks	The adjustments above are required as wax temperatures will change between summer and winter. Additional pressure adjustments may be needed to achieve the required results.	