



December 15, 2014

Attention: All Kia Parts & Service Managers

Kia Motors America, Inc. will be conducting a voluntary service campaign, to reprogram the Body Control Module (BCM) Logic for the automatic door lock feature on certain 2015 MY Sedona EX, SX, and SXL vehicles manufactured from July 21, 2014 through November 20, 2014.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com on **December 15, 2014**.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for campaign questions, both of which describe the issue. A list of retailed Kia Sedona owners affected by this campaign can be accessed on WEBDCS.

PARTS – During the week of December 10, 2014, Kia dealers will receive an auto-shipment of stickers from Mobis PDC's to be placed in the 2015 MY Sedona Vehicle Owner's Manual, and an auto-shipment of updated Features and Functions Guides from Archway to replace the existing guide in the vehicle glove box. Please refer to the TSB for instructions on Owner's Manual sticker placement and Features and Functions Guide replacement information.

The owner notification will be sent on **December 17, 2014**.

Please make certain the appropriate personnel in your dealership are familiar with the details of this campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their 2015 MY Sedona vehicles.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary service campaign, and for no other purpose

Your prompt attention in completing this campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

A handwritten signature in black ink, appearing to read "Neem Van der Reest", with a stylized flourish at the end.

Neem Van der Reest
Quality Analysis Manager
Enclosures