

CUSTOMER SUPPORT
13224 FOUNTAINHEAD PLAZA
HAGERSTOWN, MD 21742
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Fax: (301) 745-5375
www.jerr-dan.com

An Oshkosh Corporation Company

Service Letter
Reference: JD 14-035

Date: February 4, 2014
To: Jerr-Dan Customer Dealers/Service Providers
Models Affected: Jerr-Dan HDR 1000
Subject: Load Chart Update

Issue:

Jerr-Dan has updated our HDR 1000 Load Chart documents that were originally sent with your HDR 1000 when it was delivered. According to our records, you are the owner of the affected unit referenced on the attached Individual Serial Number Listing.

Included in the package you will find three laminated pages that are labeled HDR 1000 Load Charts (part number 1001131206 Rev D). Jerr-Dan requests that you remove the load charts that were originally included with your HDR 1000 when it was delivered and discard them to prevent further use.

Please replace the documents in your HDR 1000 with the provided documents. The load charts should have been stored in the cab of the chassis when the unit was delivered.

Once the load charts have been replaced your HDR 1000 may be returned to service.

Should you have any questions or concern, please contact Jerr-Dan Customer Support.

Regards,

Jerr-Dan Customer Support

Enclosures

- Master Serial Number Listing of Affected Units
- Owner Update Form
- Individual Serial Number Listing
- Load Charts, Part Number 1001131206

**Service Letter JD 14-035
Master Serial Number Listing**

Model HDR1000

0230000263
0230000756
0230000757
0230001119
0230001174
0230001215
0230001261
0230001327
0230001408
0230001493
0230001547
0230001589
0230001602
0230001618



Product Owner Update Form

- Complete ALL Sections of this form and mail or fax to the appropriate location specified below.
- It is very important to keep Jerr-Dan updated with current product ownership information. By registering the products you own, you can ensure that Jerr-Dan will be better prepared to serve you and provide support.
- DO NOT include Lessees/Renters of Leased/Rented Products on this form.
- To report a *Scrapped, Stolen, Missing, or Recovered product*, use the "Jerr-Dan Product Status Verification Form No. PSR015-JDC."

Product Information

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Contact Information

Company Name: _____

Street Address: _____ Address 1: _____

City: _____ State/Province: _____ Zip/Postal Code: _____ Country: _____

Telephone: _____ Facsimile: _____ E-Mail Address: _____

Contact Name: _____ Signature: _____ Date: _____

***Product Owner Information** (Same as Contact)

Company Name: _____

Street Address: _____ Address 1: _____

City: _____ State/Province: _____ Zip/Postal Code: _____ Country: _____

Telephone: _____ Facsimile: _____ E-Mail/Website Address: _____

Mail or Fax Completed Form to:

**Jerr-Dan Corporation
Product Safety & Reliability Department
13224 Fountainhead Plaza
Hagerstown, MD 21742**

**Facsimile: 301/745-3713
Email: productsafety@jerr-dan.com**