



Service Bulletin

Dear Collins Bus Corporation Customer,

Issue Date: APRIL 21st, 2014

Subject: **Tow Hooks**

Models Affected: **Tow Hooks, Rear Bolt on – OPTION 240-04-13**

Notes: This service bulletin is intended to assist Collins Bus distributors, their customers and or service shops in the proper techniques for repair and maintenance. Issues described in this bulletin may not apply to all Collins Bus units. Authorized technicians will be able to decide whether or not a unit with similar issues will benefit from the provided information.

Details: Information contained in this bulletin will help you better find and repair Tow Hooks or potential issues with Tow Hooks. Please follow instructions provided with each picture for details on problems and suggested repair.

Issue: Bolts to secure Tow Hooks may be too short – allowing Nylok Nut to vibrate loose.

NOTE: Total of two tow hooks mounted on unit.

Location: Rear of unit mounted on the Tow eyes. See Figure 1-A

Figure 1-A



1. Corrective Action: Remove Bolt and Nylok Nut and replace with new Hex Bolt $\frac{1}{2}$ x 2.25 GR8 and Nylok Nut 1/2-13 GR5 NYLOCK ZP. (Bolt part # 441683) (Nylok Nut part# 200331) See Figure 1-B

Figure 1-B



We regret the inconvenience this service may cause you. Please be assured that Collins Bus Corporation is striving to build our buses with the best value and safety available. Thank you for your cooperation in this matter. If you have questions about anything contained in this bulletin please contact

Ginger Markus,
(Customer Service Coordinator for Collins Bus)
1-800-533-1850 ext 424

Randy Keesling,
(Customer Service Coordinator for Collins Bus)
1-800-533-1850 ext 414

Sincerely,
COLLINS BUS CORPORATION

Kelli Petz,
Customer Service Manager