



**EZ LOADER Adjustable Boat Trailers Sales  
Corporation, Inc.**

*A subsidiary of EZ LOADER Boat Trailers, Inc.*

1462 Commerce Centre Parkway, Port St. Lucie, FL  
34986-3296

## **IMPORTANT SAFETY RECALL**

**This Notice Applies To Your Vehicle, \_\_\_\_\_ VIN NUMBER HERE \_\_\_\_\_**

NHTSA Recall Number:  
Mr. EZ Loader Dealer  
8518 Customer Street  
Seattle WA 98950

Dear Mr. EZ Loader Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

EZ Loader Adjustable Boat Trailers Sales Corporation, Inc., has decided that a defect relating to motor vehicle safety exists in certain 2014 and 2015 EZ Loader boat trailers equipped with torsion suspension axles, which contain some components made by Dexter Marine Products (DMP). Some of these axle components may have a condition where the inner metal bar that acts as the suspension spring could have a material defect causing the bar to break and disable the suspension without any prior warning. The failure of the suspension could cause the wheel to separate from the vehicle potentially causing loss of control, increasing the risk of a crash, serious injuries, or property damage.

Our records indicate the VIN number shown above was originally sold to your dealership and has been identified as one of the potentially defective units. A visual inspection will be required to determine if the defective component is in the trailer with VIN listed above or not. Dexter Marine Products will be contacting you soon to assist you in determining the location of this trailer, arranging the inspection, and/or repair as necessary in the most convenient manner for you and/or your customer. If you prefer, you may contact DMP customer service immediately at 800-835-9211, extension 13 or extension 16. You may also contact DMP by email to [warrantytn@dexteraxle.com](mailto:warrantytn@dexteraxle.com) anytime. If the trailer is no longer in your possession, please supply to Dexter Marine Products the name, address and phone number of the party you have sold this unit to so they can follow up with that party.

If the trailer(s) in your stock have the defective component, the manufacturer of the suspect torsion axle components, Dexter Marine Products will contact you to discuss the best method of repairing the unit. These repairs may be made in one of two ways; if your dealership is willing and capable of repairing the trailer, Dexter will supply the necessary replacement parts and reimburse your labor costs. Or, there may be repair teams in areas where large concentrations of these trailers are located. In this situation, EZ Loader and/or DMP personnel may come to where the trailer is located and make the repairs there.

If you believe that EZ Loader has not provided a remedy for this defect in a reasonable amount of time and without charge to you, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Please review the following pages which outline reimbursement costs, how to identify a defective axle, repair and documentation procedures, etc.

We apologize for any inconvenience this may cause you.