

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [Elsa Newsletter](#) section in the Technician References menu.

VW Elsa Newsletter



Das Auto.

Edition 104: September 22, 2014

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Mandatory wiTECH Software Update: MY2009 Routan

MY2009 Routan / WIN Control Module (WCM) programming.

To all VW dealer technicians: The WCM replacement parts was recently superseded to the new supplier Marquardt.

In order to program the new Marquardt WCM, the wiTECH application software **must** be updated to V13.04.15. Please review VSE -14-18 on ServiceNet under Workshop-Equipment>

wiTECH/ StarMobile-Diagnostic-Tool > Service-Information > [VSE 14-18 wiTECH Software Installation Instructions](#) and follow procedure.

Reminder: VW Google is Now Available through vwhub.com

VW Google, a Google-powered portal for searching selected repair information is now available as a direct link on [vwhub.com](#). Elsa users can now access **VW Google** by logging into vwhub.com and clicking the “VW Google” link just under the ElsaPro link.

The new link will be in addition to the button available in the Technical Assistance section of Elsa. This link will only work for users with access to ElsaPro. **Tips: Searching for TB’s in VW Google**

Users can find all Technical Bulletins (TB) on VW Google using the following search methods (The example TB used is “**26-12-07 - Ad Blue Filling at Delivery (2031040/1)**”):

- Using the TB group number (**26-12-07**):

Searching by group number allows the user to browse all the TB’s available for that specific group, like on ServiceNet. There are three ways to use the group search:

- A. By repair group # (26)
- B. By Repair Group # + Publishing Year (26-12)
- C. By Repair Group # + Year + Publishing # (26-12-07)

Example (Repair Group # + Publishing Year):

Search Results POWERED BY Google **Warning:** The VW Google search tool does not search information clearly to ensure it applies to the vehicle you are working on. No void your warranty claim.

Search

Results for "26-12"

Tech Bulletins, RVUs 3 of 11 results | [▶](#)

[26-12-02TT - AdBlue Level Reset Procedure](#)
 ... TT 26-12-02 Date: November 9, 2012 2012-2013 Passat TDI AdBlue Level Reset Procedure February 14, 2014: Upd

[26-12-01TT - Secondary Air Injection Sys](#)
 ... TT 26-12-01 Date: May 11, 2012 2005 Sportwagen with 2.5L Engine Secondary Air Injection System ...

[26-12-05 - Catalytic Converter Replacement Guidelines](#)
 26 12 05 July 18, 2012 2010271 Supersedes TB 260701 dated September 13, 2007 to update warranty table claiming information. ...

On-car analysis list for please contact VW He

Models	MY	Engine	Tr
Jetta, Jetta SW, Golf, Beetle, Beetle Conv, Passat	14	2.0TDI CJAA / CKRA	A
Jetta, Passat	14 - 15	All	A
Passat	12 - 15	All	A

All Documents From RG 26 published in 2012

- Or the TB title:

Search Results POWERED BY Google **Warning:** The VW Google search tool does not search information clearly to ensure it applies to the vehicle you are work void your warranty claim.

Search

Results for "Ad Blue Filling at Delivery"

You could try:
[Add Blue Filling at Delivery](#)

Tech Bulletins, RVUs 1 of 1 results | [▶](#)

[26-12-07 - Ad Blue Filling at Delivery](#)
 ... Blue Filling at Delivery The checking and filling of Ad ... The Ad Blue tank capacity in the Passat is 19.5L. During assembly the tank is filled with 18.5 ...

On-car analysis please contac

Models	MY	En
Jetta, Jetta SW, Golf, Beetle,		2.

- Or the TB instance:

Search Results POWERED BY Google™ **Warning:** The VW Google search tool does not search clearly to ensure it applies to the vehicle you are working on. Not doing so could void your warranty claim.

Search

Results for "2031040/1"

Tech Bulletins, RVUs 1 of 1 results | [→](#)

[26-12-07 - Ad Blue Filling at Delivery](#)

Model(s), Year, Eng. Code, Trans. Code, VIN Range From, VIN Range To.
 Passat, 2.0L TDI (CKRA), All, All, All, All. 26 12 07 September ...

On-car analysis please contact

Models	MY	Eng
Jetta, Jetta SW, Golf, Beetle,		2.0

- Or by Key word search:

Search Results POWERED BY Google™ **Warning:** The VW Google search tool does not search information based on V clearly to ensure it applies to the vehicle you are working on. Not doing so could void your warranty claim.

Search

Results for "ad blue"

You could try:

[add blue](#)

Tech Bulletins, RVUs 3 of 8 results | [→](#)

[26-14-01TT - Ad Blue® Reset Procedure](#)

... Date: April 18, 2014 2011-2014 Touareg - 3.0L TDI Ad Blue® Reset Procedure ...
 To reset the Ad Blue level light after the tank has been filled: ...

[26-12-02TT - AdBlue Level Reset Procedure](#)

... 3) Go to Control Module OBD. Basic Settings select Check of SCR efficiency, press blue forward arrow on the bottom right. ...

[26-11-03TT - AdBlue Light On with Tank Full](#)

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On-car analysis list from Septe please contact VW Helpline be

Models	MY	Engine	Trans	T
Jetta, Jetta SW, Golf, Beetle, Beetle Conv, Passat	14	2.0TDI C/JAA/CKRA	All	EGF
Jetta, Passat	14-15	All	All	Car-N
Passat	12-15	All	All	B-Pil
				Front win during causing

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Technical Bulletins

01 14 21 - 2034898 Supersedes T.B. V011411 dated April 21, 2014 to update 2009 Jetta Wagon (1K5) with (CBEA) labor operation in warranty table.

MIL ON, DTC P0401 Exhaust Gas Recirculation Flow Insufficient Stored in ECM Fault Memory, Could be accompanied with Fault P2463 DPF Soot Accumulation

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Jetta Wagon	2009	2.0L TDI (CBEA)	All	All	All
Golf, Jetta Sedan, Jetta SportWagen, Golf Wagon	2010–2014	2.0L TDI (CJAA)	All	All	All
Beetle, Beetle Convertible	2013–2014	2.0L TDI (CJAA)	All	All	All

High soot loads prior to regeneration can cause possible restrictions in the EGR filter.

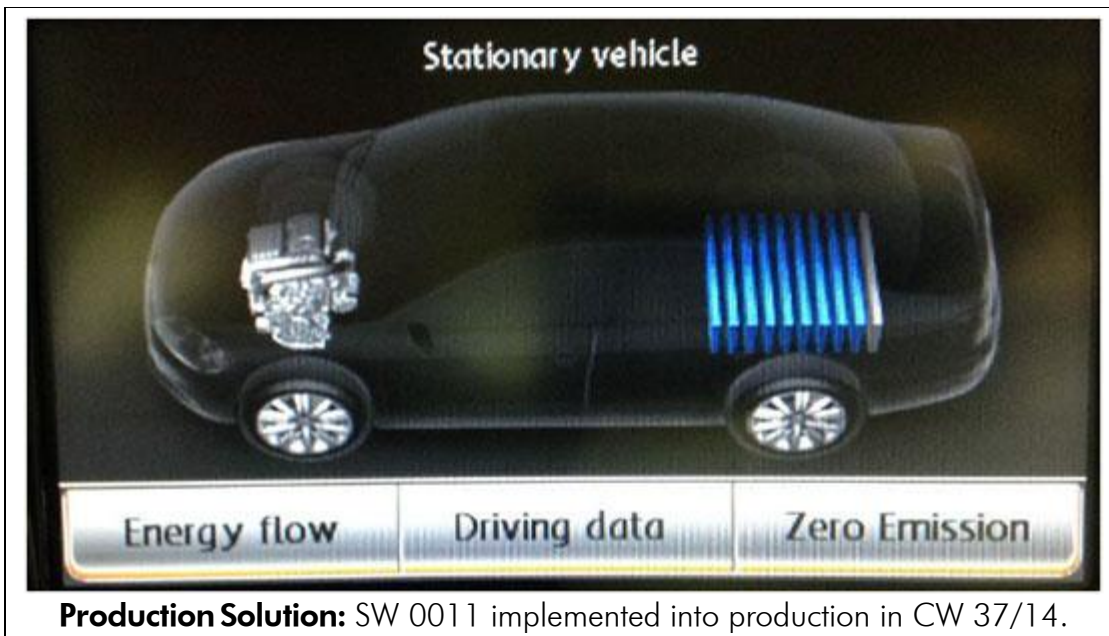
Production Solution: New software implemented in current production.

91 14 08 - 2038293 Stationary Vehicle Displayed While in Motion (Premium 8 Radio)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Hybrid	2013–2014	1.4L (CNLA)	All	All	All

The customer may report that while the vehicle is in motion, the display on the Premium 8 radio displays the “Stationary Vehicle” driving mode. This symptom is often intermittent and can be temporarily resolved by performing a key cycle.

This condition only affects vehicles equipped with Premium 8 radio.



Pending Service Solutions

No new Pending Service Solutions this week.

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Tech Tips

23-06-28 TDI Pumpe Duse Engine, with Hard Starting Update to information: September 12, 2014

Model(s)	Year	Eng.Code	Trans.Code
B5/B6 Passat	2004>	2.0 L TDI	All

For long crank/ difficulty starting with the engine hot: Before replacing any components for this complaint, drain the fuel from the vehicle and replace with known good diesel fuel from a reputable source. If the complaint still exists, check fuel pressure and injector timing.

92-14-04 Rear Washer Jet Leaks / Drips After Use

Model(s)	Year	Eng.Code	Trans.Code
A7 Golf/GTI	2015	All	All

For the A7 Golf/GTI with a rear washer nozzle leaking after use (Installed in the high mount brake lamp housing). An updated washer nozzle is now available. Replace with the latest part number available in ETKA.

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Campaigns

No new campaigns this week.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: vwg.workshopinformation@vw.com

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