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# VW Elsa Newsletter



Das Auto.

Edition 87: May 26, 2014

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## ODIS GFF Feedback

### ODIS Survey

The ODIS Support team has posted a brief survey online. Please click on the link below (or paste the link into a browser) and take a couple of minutes to answer a few questions regarding the top ODIS GFF functions that you think need special attention.

<https://www.surveymonkey.com/s/NT5J6RB>

The purpose of this survey is to gather information that will help improve the functionality of ODIS and make it more user friendly. When answering these questions please try to be as specific as possible.

The survey will be available for four weeks. We appreciate your support with this survey!

### **ODIS Feedback Tips**

Try to include one or more screen shots and a problem description for each ODIS feedback that you submit. The screen shots should clearly illustrate the issue that you are reporting. In your description, please let us know what you were trying to do when the error/problem occurred. Unfortunately, without this information, some issues cannot be processed.

If you are submitting ODIS feedback and not receiving a response email from the ODIS Support Team, please let us know. We may not have your correct email address. Email us at [diag-feedback@vw.com](mailto:diag-feedback@vw.com) so that we can update your contact information. This mail box is monitored throughout each day.

### **Top Feedback Submitters**

Special thanks to all of you who have taken the time to submit ODIS diagnostic feedback. Because of your feedback, ODIS quality is improving with each new release. Some of the top feedback contributors for last month are:

1. Rob Ounpuu
2. Rich Cervantes
3. John Matikainen
4. Kevin Lynch
5. Chris Hudson
6. Rick Barsby
7. Patrick Pouliot
8. David Knight
9. Keith Young
10. Mitchell Johnson
11. George Adado

The latest version for Volkswagen is: Application v2.1.1 – Content v2.3.3.  
Please make it a point to update at your earliest convenience. Feedback by the Numbers – since August 2013:

- Total VW Feedback Received: 1433
- Total VW Feedback Submitted: 613
- Total VW Feedback Closed: 414

Note: Not all feedback that we receive can be submitted for resolution. An issue may be rejected due to missing or incomplete information, out of date software, or because it is a duplicate of an issue already submitted.

If you have any questions, comments or suggestions regarding this document, or about submitting ODIS feedback, please email us at [Diag-Feedback@vw.com](mailto:Diag-Feedback@vw.com). We will respond to all inquiries.

## Technical Bulletins

**21 14 03 - 2026771 Supersedes T. B. V211108 dated November 16, 2011 to include additional model year applicability.**

**Engine Lacks Performance, Engine Warning Light ON, DTCs P2563, P2564, P0299 or P20D8 Stored in ECM Fault Memory**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Jetta Wagon (A5)	2009	All	All	All	All
Jetta Sedan (A5), Golf, Golf Wagon, Jetta SportWagen (A6)	2010	All	All	All	All
Jetta Sedan, Golf, Golf Wagon, Jetta SportWagen (A6)	2011–2014	All	All	All	All

Engine does not have any power and the engine warning light may be ON. One of the following DTC entries is stored in the engine control module.

**Production Solution:**

Optimized assembly process to avoid twisted vacuum line.  
Increase compressor housing washer thickness.  
Change of material for min. flow adjustment screw.  
Improved vacuum diaphragm with charge pressure actuator  
position sensor -G581-.

**40 14 02 - 2028353 Supersedes V401303 dated October 1, 2013 to include a small amount of 2014 models applicable to content.**

**Front Suspension Creaking Noise**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2011–2012	All	All	A3_BC000001	A3_CC025567
Passat	2014	All	All	A3_EC050001	A3_EC060001

Front suspension creaking noise during suspension cycles (going over speed bumps or entering on an inclined surface).  
**Production Solution:** Improved parts installed in production since CW 51/13, VIN: A3\_EC0600001.

**96 14 03 - 2028820 Supersedes T.B. V961203 dated March 9, 2012 to update procedural steps using wiTECH™.**

**Vehicle Theft Alarm May Sound Intermittently or No Vehicle Start**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2009	All	All	All	All

The vehicle theft alarm intermittently sounds for no reason. Multiple attempts are required to start the vehicle before the vehicle will start.  
**Production Solution:** Updated software as of May 9, 2011.

**96 14 04 - 2028473 Supersedes TB V961206 dated September 26, 2012 to update procedural text using wiTECH™. Vehicle Theft Alarm M**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2011	All	All	DG_BR000001	DG_BR740738

The vehicle theft alarm intermittently sounds for no reason. Multiple attempts are required to start the vehicle before the vehicle will start.

**Production Solution:** Updated software as of May 9, 2011.

**96 14 05 - 2028471 Supersedes T.B. V961201 dated March 9 2012 to update Causal Part comment in warranty table and update procedural steps using wiTECH™. Vehicle Theft Alarm May Sound Intermittently or No Vehicle Start**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2010	All	All	All	All

The vehicle theft alarm intermittently sounds for no reason. Multiple attempts are required to start the vehicle before the vehicle will start.

**Production Solution:** Updated software as of May 9, 2011.

## Pending Service Solutions

No new Pending Service Solutions this week.

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## Tech Tips

**57-12-10 Touareg Key Adaptation  
May 16, 2014: Update to Information.**

Model(s)	Year	Eng.Code	Trans.Code
Touareg	2011-2014	All	All

When adapting keys on a 2011-2014 Touareg, it is necessary to complete the "Adapt Immobilizer" test plan under 05 access start module. Right click on address word 05, and open Guided Functions. Select the "Adapt immobilizer" test plan. When

prompted, select “Repair Immobilizer” instead of “Rewrite all Immobilizer data”. Finally, make selection to adapt keys. Note that “Rewrite all Immobilizer data” should only be selected when all immobilizer components have been replaced.

### **90-14-02 Inspection Service Reminder, “Inspect Now” Message**

Model(s)	Year	Eng.Code	Trans.Code
Beetle, Beetle Convertible, CC, Golf/GTI, Eos, Jetta, Jetta SportWagen, Passat, Tiguan	2014	All	All

If an “Inspect Now” message is displayed in the vehicle’s MFI, check the value of the inspection service reminder. Note that the inspection service reminder is different than the oil change service reminder and is reset independently from the oil change service reminder.

To reset the inspection service reminder after completing an inspection service, perform the applicable procedure below. These procedures can also be found in the vehicle owner’s manual.

Vehicles with Premium display in instrument cluster (with steering wheel or windshield wiper lever controls for MFI):

1. Switch OFF the ignition.
2. Switch ON the emergency flashers.
3. Press and hold the 0.0/SET button in the instrument cluster.
4. Switch ON the ignition.
5. Release the 0.0/SET button.
6. A confirmation message appears in the display.
7. Confirm request with the OK button on the multifunction steering wheel or the OK/RESET button in the windshield wiper lever (if equipped).
8. Switch OFF the emergency flashers.

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## **Campaigns**

No new campaigns this week.

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## Updates

No new updates this week.

## Suggestions

Please send comments or suggestions to:

[vwoa.workshopinformation@vw.com](mailto:vwoa.workshopinformation@vw.com)

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