

 **Stop Sale**

Date: 6/24/2014 Ref. number: Service / Field Action / G_0000194645
Subject: **Stop Delivery Order - 2013-2014 Chevrolet Cruze - GM Reference Number 14305**

**GM CUSTOMER CARE AND AFTERSALES
URGENT - DISTRIBUTE IMMEDIATELY**

Date: June 24, 2014

Subject: Stop Delivery Order
GM Reference Number 14305

Models: 2013-2014 Chevrolet Cruze

To: All Chevrolet Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Used Vehicle Sales
Manager, Parts and Service Director and Service Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of all 2013-2014 model year Chevrolet Cruze vehicles in new or used vehicle inventory.

Certain vehicles may be equipped with a suspect driver's air bag inflator module. The inflator module may have been assembled with an incorrect part.

If any of these vehicles are in dealer inventory (new or used), they must be held and not delivered to customers, dealer traded, released to auction, or used for demonstration purposes until further instructions are received.

Instructions for removing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Contact name: Loren Rusk E-Mail: loren.rusk@gm.com
Department: Service - Brand Quality Phone:
Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager,
Parts & Service Director, Service Manager, Used Vehicle Sales Manager
Archives: 12/24/2014 Expires: 6/24/2015