

//ALL 11/24/2014 to 12/19/2014  
TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators  
FROM: Hyundai Motor America  
DATE: November 24, 2014  
SUBJECT: Service Campaign TV2 - Genesis Sedan Navigation Operating  
System Software Update (TSB# 14-01-052) -Dealer Stock-

Hyundai Motor America is conducting a Service Campaign to update the DIS navigation operating system software for Bluetooth handsfree function on certain dealer stock 2015 Model Year Genesis sedan vehicles. Service Campaign TV2 provides a procedure to update the DIS navigation operating system software.

In order to identify only those vehicles affected by Service Campaign TV2, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TV2.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock.

TSB #14-01-052 will be available on HMAService.com on November 24, 2014. It contains instructions on performing the service procedure and submitting the campaign claim.

USB Memory Sticks containing the software update began mailing to all affected dealers on November 21st, 2014 in mailers addressed to the SERVICE MANAGER. Additional USB Memory Sticks can be ordered following the standard parts ordering procedure.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.