

//ALL 10/22/2014 to 11/11/2014
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: October 22, 2014
SUBJECT: Update Service Campaign TU2 - Navigation Operating System
Software Update (TSB# 14-01-039-1)

Hyundai Motor America has added 2015 Model Year Sonata vehicles equipped with navigation system to Service Campaign TU2. Service Campaign TU2 provides a procedure to update the navigation operating system software.

In order to identify only those vehicles affected by Service Campaign TU2, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TU2.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock and Retailed Sold.

Superseded TSB #14-01-039-1 will be available on HMAService.com on October 20, 2014. It contains instructions on performing the service procedure and submitting the campaign claim.

SD Cards containing the software update began shipping to all affected dealers on October 14, 2014 in mailers addressed to the SERVICE MANAGER.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.