

//ALL 09/16/2014 to 10/10/2014
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 09/16/14
SUBJECT: Service Campaign TT9 - 2014-15 Elantra(UD) Overhead Console
Sunglass Holder Latch Replacement and Sunroof Motor Reset (TSB# 14-01-
036) -Dealer Stock-

Hyundai Motor America is conducting a Service Campaign to replace the sunglass holder latch and reset the sunroof motor on certain 2014-15 Model Year Elantra sedan vehicles. Service Campaign TT9 provides a procedure to replace the sunglass holder latch and reset the sunroof motor.

In order to identify only those vehicles affected by Service Campaign TT9, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TT9.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK.

TSB #14-01-036 is available on Hyundai's Website as of September 16, 2014. It contains instructions on performing the service and submitting the campaign claim.

Sunglass holder latches began shipping on September 16, 2014 to all affected dealers in their weekly parts shipment. Additional latches can be ordered following the normal parts ordering procedure.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA