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CA514 : HMA SERVICE ENGINEERING | Thursday, October 2, 2014

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Revised Service Campaign TR3 – 2014 Equus LDWS Update (TSB# 14-01-035) Posted Date: 09/16/2014 | Dept: All DepartmentsTO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty Administrators

FROM: Hyundai Motor America

DATE: September 16, 2014

SUBJECT: Revised Service Campaign TR3 - 2014 Equus LDWS Update (TSB# 14-01-035)

Effective September 16, 2014, Service Campaign TR3 has been revised to include select 2014 Equus retailed vehicles.

In order to identify only those vehicles affected by service campaign TR3, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the service procedure. The "Warranty Vehicle Information" screen will identify affected vehicles with an open service campaign TR3.

A listing of DEALER STOCK AND RETAILED VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select: UNCOMPLETED CAMPAIGN VIN LIST - DEALER STOCK OR RETAILED.

TSB #14-01-035 with the addition of select retailed 2014 Equus will be available on HMAService.com on September 16, 2014. It contains instructions on performing the service and submitting the campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

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