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Audi Elsa Newsletter

Edition 107: October 13, 2014

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Technical Bulletins

91 Navigation plus (RNS-E) DVD/CD cannot be ejected or eject button is disabled and cannot be enabled (2038296/1)		
Model(s)	Year	Vehicle Specific Equipment
A3	2006–2013	RNS-E Navigation
TT	2008–2015	RNS-E Navigation
R8	2008–2016	RNS-E Navigation

Condition: The audio CD or navigation DVD cannot be ejected from the RNS-E optical disc slot behind the navigation screen.
Production Solution: Not applicable.

**91 Change of MMI language or navigation map region not possible
(2028190/3)**

Model(s)	Year	Vehicle Specific Equipment
All	2009-2017	Navigation system
Condition:		
<ul style="list-style-type: none"> The customer would like to add a different navigation map database for countries outside of the USA or Canada. The customer would like to change the MMI system language to a different language that is not already supported by MMI. When a song is being played and the track information for that song contains foreign language characters, the driver information system (DIS) in the cluster correctly displays the characters, but the MMI display does not. 		
Production Solution: Not applicable.		

37 Customer may report harsh shift concerns; no faults are stored and concern is reproducible (2030007/5)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, Q5	2011-2015	2.0 liter engine OBK 8 Speed transmission
A6, A7	2012-2015	OBK 8 Speed transmission
A8	2011-2015	OBK 8 Speed transmission
S4, S5	2012-2015	OB5 7 Speed DSG
S6, S7	2015	OB5 7 Speed DSG
Condition:		
<ul style="list-style-type: none"> Customer may report harsh shift concerns, but the customer is unable to determine the shift point because there is no gear indicator in the cluster. The concern can be reproduced. <ul style="list-style-type: none"> No faults are stored. 		
Production Solution: Not applicable.		

01 MIL on (P0491 and P0492 stored at same time) (2033001/7)

Model(s)	Year	Vehicle Specific Equipment
S4	2010–2011	3.2 FSI AVS and 3.0 TFSI engines
A5	2010	3.2 FSI AVS and 3.0 TFSI engines
S5 Cabriolet	2010–2013	3.2 FSI AVS and 3.0 TFSI engines
A6	2009–2012	3.2 FSI AVS and 3.0 TFSI engines
A7	2012	3.2 FSI AVS and 3.0 TFSI engines
Q5	2010–2012	3.2 FSI AVS and 3.0 TFSI engines
Q7	2011–2012	3.2 FSI AVS and 3.0 TFSI engines

Condition:

- MIL on.
- Both of the following DTCs are stored in the engine control module, J623 (address word 01):
 - DTC P0491 (Secondary Air System Insufficient Flow, Bank 1)
 - DTC P0492 (Secondary Air System Insufficient Flow, Bank 2)
 - Mileage is greater than 15,000 miles.

Production Solution: Not applicable.

91 Rearview backup camera is inoperative (DTC B200500 - data record invalid) (2038500/1)

Model(s)	Year	Vehicle Specific Equipment
A3	2015	PR Code KA2 (Rearview Camera)

Condition: Both of the following conditions are present:

- The rearview camera does not work. No rearview camera image is shown. Only the parking aid ultrasonic sensor map is shown in the MMI.
- DTC B200500 (Data Record Invalid) is logged in the rear-view camera control unit, J772 (address word 6C).

Production Solution: Improved software put into series production.

91 Navigation plus (RNS-E) poor AM reception (2037125/2)		
Model(s)	Year	Vehicle Specific Equipment
TT	2014–2015	Radio Navigation (RNS-E)
<p>Condition: Poor AM radio reception, including:</p> <ul style="list-style-type: none"> • Radio static heard on local AM stations. • AM stations missing from the station list. <ul style="list-style-type: none"> • AM signal sporadically drops. <p>Production Solution: Optimized hardware for the aerial amplifier was implemented into series production.</p>		

Pending Service Solutions

No new Pending Service Solutions this week.

Campaigns

No new campaigns this week.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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