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Audi Truth in Engineering 

Audi Elsa Newsletter

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Populating ElsaPro Service Personnel List

Dealer Service Personnel

In ElsaPro, searching for existing jobs is now easier with the addition of service advisor and service technician names in the Service Personnel list.

To populate this list with the names of service advisors, service technicians, and other service roles in the dealership, please contact your dealer's IT administrator. Refer to the "Populating ElsaPro Service Personnel List Job Aid" document on ServiceNet under Technician References>ElsaPro Job Aids.

Extranet Administrators

To enable the Service Personnel list to be populated, select the “ElsaPro-Service Personnel” checkbox for each applicable user in the UDE Access Administration screen. It may take up to 24 hours for the names to appear in the Service Personnel list in ElsaPro. Refer to the “Populating ElsaPro Service Personnel List Job Aid” document on ServiceNet under Technician References>ElsaPro Job Aids.

Technical Bulletins

91 Audi music interface (AMI): iOS cable compatibility overview (2038824/1)		
Model(s)	Year	Vehicle Specific Equipment
All	2007–2016	Audi music interface (AMI)
Condition: The following message appears on the MMI display: “Device or cable type not supported”.		
Production Solution: Not applicable.		

94 Headlight internal diagnosis before replacement, various concerns (2038908/1)		
Model(s)	Year	Vehicle Specific Equipment
A8	2014–2016	Not Applicable
Condition:		
<ul style="list-style-type: none">• A headlight system warning may be illuminated in the instrument cluster.<ul style="list-style-type: none">• One of the following symptoms is present:<ul style="list-style-type: none">A. One or more LEDs in the low beam are inoperative on one side.B. Internal cooling fan inoperative in one headlight.C. DRL inoperative on one side.D. One or more LEDs in the high beam are inoperative on one side.E. LED turn signal inoperative in one headlight.• Diagnosis of the concern indicates that the headlight is at fault.		
Production Solution: Improved checks at supplier.		

**68 Rear power outlet compartment detached from center console
(2038904/1)**

Model(s)	Year	Vehicle Specific Equipment
A6, A7, A8	2011-2016	Not Applicable

Condition: The 12V outlet compartment in the rear center console is disengaged, causing the compartment to come out or to not close into the console.
Production Solution: Not applicable.

91 Overhead view camera system front, rear, or side view camera inoperative (2038927/1)

Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012-2015	Overhead view camera system
A8	2014-2015	Overhead view camera system
Q7	2013-2015	Overhead view camera system

Condition:

- The overhead view camera system or one of its cameras does not work.
- One of the following DTCs is logged in the rearview camera system control module, J772 (address word 6C):
 - DTC B127D04 (Rear peripheral camera faulty)
 - DTC B127C04 (Front peripheral camera faulty)
 - DTC B127E04 (Left peripheral camera faulty)
 - DTC B127F04 (Right peripheral camera faulty)
- One of the following DTCs for the affected camera may also be logged, in addition to the DTC above:
 - DTC B127801 (Wire for video signal from front camera Electrical error)
 - DTC B127901 (Wire for video signal from rear camera Electrical error)
 - DTC B127A01 (Wire for video signal from left camera Electrical error)

Production Solution: Improved parts from supplier.

17 Checking engine oil level with dipstick T40178, but adjustment values are not available in Elsa (2038129/2)		
Model(s)	Year	Vehicle Specific Equipment
All	2008–2016	Not Applicable
<p>Condition: A check with the engine oil service dipstick T40178 is necessary, but the adjustment values for the dipstick are not available in the Elsa repair manual.</p> <p>Production Solution: The adjustment values will be added to the repair manual at the next update.</p>		

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Pending Service Solutions

No new Pending Service Solutions this week.

Campaigns

No new campaigns this week.

Updates

57F5 – Door Pad (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Q7	2015	None	None	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa
<p>This Update has been proactively released to prevent the following condition from occurring in the vehicle: The customer may hear a rattle noise in either front door during driving or when closing the door.</p> <p>This Update is in effect until removed. Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none"> • Procedure is valid only for vehicles that show the 57F5 code in the 					

Elsa Campaign/Action Information screen on the day of repair.

- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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