

Audi of America, Inc.



Date: January 6, 2014

To: Audi Dealer Principal, Service Manager, and Parts Manager

From: Audi Product Compliance

Subject: Upcoming Update 91L3  
Radio Coding Update  
Model Year 2013 Audi allroad and Q5

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

This communication is to inform you of upcoming Update **91L3**.

**What vehicles are affected?**

There are 5,498 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: 13

CPO Inventory: 59

**What is the issue?**

On Audi vehicles with Concert sound system (8UQ) and active loudspeakers (9VD) manufactured within a specific period, the sound signal may be switched to mute until the next time the ignition is switched off and on again. This will occur when there is a DTC stored in the amplifier (digital sound system control module, J525 (47)).

**What does the repair procedure involve?**

Update the coding for the J533 module using SVM.

**When will the Update be available?**

This Update will be visible in ElsaWeb and ServiceNet on or about January 7, 2014.

Please refer to the ElsaWeb campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on ElsaWeb and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the "New and CPO Inventory Open Campaign/Action Listing" report from the AIM system.

Please ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.

Audi of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326  
+1 248 754 5000  
www.audiusa.com