

//ALL 03/10/2014 to 03/21/2014  
TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators  
FROM: Hyundai Motor America  
DATE: March 10, 2014  
SUBJECT: Revised: **Service Campaign TS0 - Front and Rear Door  
Latch Replacement - TSB# 14-01-004-1 - Op Code Addition for Door  
Fastener Replacement**

Effective March 07, 2014, Hyundai Motor America is adding an additional Op Code for door fastener replacement for Service Campaign TS0 - 2013 Santa Fe Sport and Santa Fe Front and Rear Door Latch Replacement.

In order to identify only those vehicles affected by Service Campaign TS0, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TS0.

A listing of DEALER STOCK AND RETAILED VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select: UNCOMPLETED CAMPAIGN VIN LIST - DEALER STOCK OR RETAILED.

TSB #14-01-004-1 for Service Campaign TS0 is available on HMAservice.com as of March 07, 2014. It contains instructions on performing the service and submitting the service campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this Service Campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA