TOYOTA

Fast Facts

August 29, 2014

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Toyota Announces Voluntary Recall of Certain 2014 FJ Cruisers

Toyota plans to conduct a voluntary safety recall of approximately 1,800 Model Year 2014 FJ Cruiser vehicles.

The involved vehicles are equipped with an optional "Trail Teams Ultimate Edition" package, which includes specialized suspension components and Active Traction Control. In some of these vehicles, the two bolts attaching the front lower ball joint to the steering knuckle might have been tightened with insufficient torque when the new front shock absorbers and springs were installed. In this condition, one or both bolts could become loose during driving and potentially fall out. If both bolts were to fall out, the front lower ball joint could detach from the steering knuckle causing a loss of steering control.

Owners of the vehicles involved will receive a notification by first class mail starting in late September 2014. Toyota dealers will inspect the lower ball joint bolts and related suspension components. If a bolt is found to be loose, it will be tightened to the proper specification. If a bolt is missing, a new one will be installed. The inspection and remedy procedure will be performed at No Charge to the vehicle's owner.

Toyota is not aware of any crashes, injuries or fatalities caused by this condition.

Detailed information is available to customers at <u>www.toyota.com/recall</u> and by calling the Toyota Customer Experience Center at 1-800-331-4331.