Mercedes-Benz

MERCEDES-BENZ USA, LLC
One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0350
Phone (201) 573-0600
Fax (201) 573-0117
MBUSA.com

parts

newschannel update

TO: Parts Managers and Parts Advisors Service Managers and Service Advisors	FROM: Parts Assistance Center
RE: Weekly Parts Update	DATE: February 7, 2014

SERVICE PROVIDER CHANGE: FONTANA

The Fontana PDC will switch its 3rd party warehouse operations from CEVA Logistics to Neovia Logistics on February 17th; transportation services will remain with CEVA.

Neovia has a long standing relationship with Daimler on a global perspective and runs seven of their PDCs. As a customer-centric company, Neovia's priority will be to improve the customer experience, improve quality and reduce damages. Our management team is working diligently with both service providers to ensure a smooth transition.

HOLIDAY COVERAGE

President's Day, February 17th

The PDCs will be open for business and the PAC will offer limited service between the hours of 9:00 am and 5:00 pm. The scheduled cut off time for orders will be 3:00 pm (local).

RETURNS

The following part numbers should no longer be installed and any existing stock on hand must be returned to your facing PDC via **ZSR Special Return,** use Item Category **ZS03 – SCM Authorized Return;** include a copy of this NCA as your authorization to return these parts. This special return will not affect your return allowance. Returns of these parts will not be accepted after the specified date.

Part	Part Number to be Replaced	New Part Number	Return Deadline
Bearing Plate	A166 911 00 00	A166 911 00 00 28	February 20, 2014

Please place orders as needed to replenish your inventory. Substitution links have been entered into Paragon and will direct you to the newest part numbers available.

BACKORDER INFORMATION

PART BACK-ORDERS Material	Material Description	ETA
BQ 6 68 0666	W204 All Season Beige	175 PCS DUE THE WEEK OF 2/10
BQ 6 68 0713	W207 All Season Mats E-Class Coupe Black	150 PCS DUE THE WEEK OF 2/10
BQ 6 68 0686	W164/X164 All Season Black	450 PCS DUE THE WEEK OF 2/10

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Material	Material Description	ETA
BQ 6 68 0696	X204 All Season Beige	200 PCS DUE THE WEEK OF 2/10
A 005 151 65 01 83	REBUILT STARTER MOTOR	9 PCS DUE THE WEEK OF 2/17
BQ 6 68 0665	W204 All Season Black	300 PCS DUE THE WEEK OF 2/10
A 647 090 02 80 87	OM647 Reman Turbocharger	23 PCS DUE THE WEEK OF 2/17
A 647 070 01 87 87	OM647 Injector 2004-2006 MY	12 PCS DUE THE WEEK OF 2/17
BQ 6 75 0039	M-CLASS CARGO LINER	88 PCS DUE THE WEEK OF 2/24
A 212 680 12 93	TS MOULDING	300 PCS PER WEEK
A 272 200 05 15	COOLANT THERMOSTAT	844 PCS DUE THE WEEK OF 2/17
A 166 766 20 06 9999	KEY	76 PCS DUE THE WEEK OF 2/10
A 211 541 00 01	BATTERY	503 PCS DUE THE WEEK OF 2/10
A 272 184 00 80	GASKET	1601PCS DUE THE WEEK OF 2/10
A 276 072 01 43	TS SPRING F INJECTOR	2087PCS DUE THE WEEK OF 2/10
B6 6 64 0002	STOWAGE BOX	10 PCS DUE THE WEEK OF 2/17
A 204 820 31 45	TS WIPER BLADE	686 PCS DUE THE WEEK OF 2/17
A 222 670 04 01	WINDSHIELD	52 PCS DUE THE WEEK OF 2/23
A 212 670 41 00	WINDSHIELD	30 PCS DUE THE WEEK OF 2/17
A 212 670 40 00	WINDSHIELD	86 PCS DUE THE WEEK OF 2/17
A 001 420 78 20	SET OF BRAKE PADS	70 PCS DUE THE WEEK OF 2/10
A 163 720 25 35	LOCK	3 PCS DUE THE WEEK OF 2/17
A 204 885 74 23 7F24	COVER BUMPER AREA	103 PCS DUE THE WEEK OF 2/10
A 019 990 79 01	BOLT W FLANGE	PARTIAL QTYS EXPECTED WEEK OF 2/17
A 000 400 10 00	TIRE VALVE	1358 PCS DUE THE WEEK OF 2/10
A 204 670 13 00	WINDSHIELD	184 PCS DUE THE WEEK OF 2/17
A 204 401 11 00 9765	DISK WHEEL	144 PCS DUE THE WEEK OF 2/17
A 204 670 17 00	REAR WINDOW	120 PCS DUE THE WEEK OF 2/17
A 651 090 29 52	FUEL FILTER	346 PCS DUE THE WEEK OF 2/10
A 211 986 00 00	CAR CLEANING KIT	17 PCS DUE THE WEEK OF 2/10
A 204 885 42 37	IMPACT ABSORBER	19 PCS DUE THE WEEK OF 2/10
A 166 421 09 12	BRAKE DISK, VENTED	1,456 PCS DUE THE WEEK OF 2/17
A 164 440 00 01	STEERING COLUMN SWITCH	45 PCS DUE THE WEEK OF 2/17
A 164 690 30 75	STEP INSERT	67 PCS DUE THE WEEK OF 2/17
A 166 880 28 00	FRONT FENDER	114 PCS DUE THE WEEK OF 2/17
A 163 820 03 28	SHELL	230 PCS DUE THE WEEK OF 2/17
A 166 725 01 65	SEALING RAIL	16 PCS DUE THE WEEK OF 2/17

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A 164 885 69 25 7C45	PANELLING	53 PCS DUE THE WEEK OF 2/17
A 164 460 00 29	STEERING BEARING	94 PCS DUE THE WEEK OF 2/17
A 164 720 19 35	DOOR LOCK	61 PCS DUE THE WEEK OF 2/17
A 251 885 14 25 9999	PANELLING FRONT BUMPER	12 PCS DUE THE WEEK OF 2/17
A 166 323 24 00	SHOCK ABSORBER	107 PCS DUE THE WEEK OF 2/17
A 166 730 02 05	REAR DOOR	15 PCS DUE THE WEEK OF 2/17
A 164 350 14 06	GUIDE	79 PCS DUE THE WEEK OF 2/17
A 166 885 23 25 9999	TRIM BUMPER	46 PCS DUE THE WEEK OF 2/17
A 164 906 45 00	TAIL LAMP	10 PCS DUE THE WEEK OF 2/17
A 166 690 06 75	STEP	3 PCS DUE THE WEEK OF 2/17
A 166 423 02 81	PISTON HOUSING	14 PCS DUE THE WEEK OF 2/17
A 164 730 11 35	DOOR LOCK	39 PCS DUE THE WEEK OF 2/17
A 451 830 00 53 C22A	AIR INTAKE PIPE	16 PCS DUE THE WEEK OF 2/10
A 451 881 01 01 CC8L	FRONT FENDER	3 PCS DUE THE WEEK OF 2/10
A 451 766 00 30	TUMBLER	1 PCS DUE THE WEEK OF 2/10
A 451 881 02 01 CC5L	FRONT FENDER	2 PCS DUE THE WEEK OF 2/17
A 451 542 00 91 CT9A	COVERING	2 PCS DUE THE WEEK OF 2/17
A 451 860 45 02	SIDE AIRBAG	1 PCS DUE THE WEEK OF 2/17
A 451 793 04 10 C63L	PANELLING	1 PCS DUE THE WEEK OF 2/17
A 451 793 03 10 C63L	PANELLING	1 PCS DUE THE WEEK OF 2/17
A 451 647 03 84 CC2L	BOOT TRIM PANEL	1 PCS DUE THE WEEK OF 2/17
A 906 528 25 82	HOSE	30 PCS DUE THE WEEK OF 2/17
A 642 154 08 02 80	ALTERNATOR	4 PCS DUE THE WEEK OF 2/17
A 906 740 13 05	DOOR SHELL	12 PCS DUE THE WEEK OF 2/17
A 004 420 55 83	TS BRAKE CALIPER	22 PCS DUE THE WEEK OF 2/17
A 906 860 02 85 9A86	SAFETY BELT	7 PCS DUE THE WEEK OF 2/17
A 906 690 42 00 9B51	MOULDING	4 PCS DUE THE WEEK OF 2/17
N000000 000948	CLAMP	50 PCS DUE THE WEEK OF 2/17

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BACKORDER INFORMATION (continued)

MBUSI STATUS

While we currently do not have specific ETAs for individual orders, we would like to show you the progress we are making on a weekly basis in filling your most critical open orders. Orders are filled from the oldest to the newest.

Part number	Part description	Shipments to Dealers in Week of 1/27	Critical Customer Orders Filled Since 6/1
A 212 680 12 93	TS Moulding	24	4,409

PROGRAM AND PRODUCT UPDATES

COMING SOON:

To enhance the Parts experience, the Parts Assistance Center is pleased to announce the development of supplemental parts training. Monthly webinars will cover important topics (i.e., Paragon, EPC, etc.) and will be posted on the PAC website thereafter for reference and continued training opportunities. Dates and additional details are forthcoming.

TIP of the WEEK:

Version vs. Side, Right Drive vs. Right Steer

When specifying parts, it's best to use a VIN; if not available, please provide as much detailed information for the look-up.

In newer EPCnet model catalogs, information for all vehicles (including Right-Hand Drive, RHD) is presented as used in certain countries. The USA uses LHD (Left-Hand Drive) vehicles. The part used for LHD or RHD vehicles is shown in the "Version" column of the Parts List; while the side of the vehicle on which the part is used is shown in the Part Description.

The below example is for paneling for the right and left front doors - LHD and RHD vehicles. **Do not confuse the "L" and "R" in the version column to mean the side of the vehicle on which the part is to be installed!** Similarly, the part descriptions (headlamps, in particular) sometimes indicate whether the part is for right-hand or left-hand traffic. In the USA, we have right-hand traffic. The reason headlamps are not specified as being for RH Drive and LH Drive vehicles is because the headlight beams are not symmetrical – the light towards the curb is directed higher – so the headlight beam pattern depends only on the side of the road on which cars drive, *not where the car's steering wheel is located.* For the USA, always order the 'Right-Hand Traffic" version since our cars drive on the right side of the road.

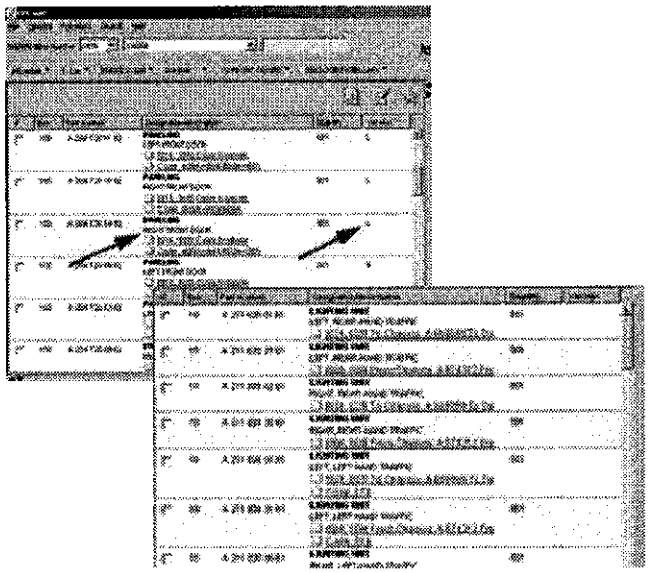
Tip: Use the VIN to avoid seeing the RHD version parts.

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NETSTAR MESSAGES

This is a summary of the NewsChannel Announcements for Parts posted 2/7/14.

Pricing Revision: Media Interface Cables with Apple(R) Lightning Adapter

CAMPAIGN MESSAGES

The follow service and/or recall campaign messages were posted 2/7/14.

SPRINTER Service Campaign 2013030002	Model 906, MY '13. SCN Code the Instrument Cluster Control Module
Customer One Action 140101	mbrace Service Verification, Models 166 (ML), X166 (GL), 207 (E-Coupe), 212 (E), 218 (CLS) 231 (SL). Model Year 2005 - 2011

LI PUBLICATIONS

None for the week.

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