



Mercedes-Benz

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Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Stop-delivery Order-Engine Control Module Software Update. Model X166 (GL-Class). Model Year 2015	DATE: August 12, 2014

IMPORTANT INFORMATION AND STOP DELIVERY ORDER

Effective immediately, a stop delivery of 85 Model Year 2015 GL 450 vehicles identified in the attached VIN file is required.

The affected vehicles that are in dealer inventory, or may be arriving at your dealerships, must be held and not delivered to customers, dealer traded, or used for loaner or demonstration purposes until further instructions are provided.

What's the Issue:

Daimler AG (DAG) has determined that on approximately 101 GL-Class (X166) vehicles the engine control module software may not meet current specifications. As a consequence, the vehicles horse power rating is noticeable lower than advertised.

What We're Doing:

MBUSA will initiate a service campaign later this month for all potentially affected vehicles described above to update the engine control module software. We have taken the step of asking dealers to Stop Sale these vehicles to avoid customer inconvenience and dissatisfaction and to meet customer expectations. While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Next Steps:

- Based on Software availability this service campaign is scheduled to launch in late August, 2014.

Vehicles will be identified in VMI as "Pending" Service.

Netstar - Mercedes-Benz, USA, LLC.

Vehicle Master Inquiry (VMI) FOR INTERNAL USE ONLY

VIN: 4JG DF6EE2FA440484
FIN: 4JG 1668541A440484

Model/Year: GL450W4 | 2015
Upholstery: 101-Black MB-TEX
Paint: 040-Black

Warranty Start: []
Retail Date: []
Selling Dealer: 67116

Production Info: Prod Date: 06/30/2014

No	Brief Desc	Start Date	Status	Campaign Type	Type	Code	Start Date	End Date	Miles Frm	Miles To	DLP
	X166 SFTWARE	09/25/2014	Pending	SERVICE							

VIN	PO	Model	MY	Status	Dealer	RGN	MKT	AOM	
4JGDF6EE0FA442461	0570477344	GL450W4	2015	F1	2014-07-31	55107	01	01	A
4JGDF6EE6FA443713	0570477371	GL450W4	2015	F1	2014-07-31	55110	01	01	A
4JGDF6EE9FA442376	0570476171	GL450W4	2015	F1	2014-07-31	55110	01	01	A
4JGDF6EE1FA443988	0570457222	GL450W4	2015	F1	2014-07-31	55126	01	01	A
4JGDF6EE5FA441452	0570477407	GL450W4	2015	H1	2014-07-31	55127	01	01	A
4JGDF6EE2FA444616	0570476194	GL450W4	2015	F1	2014-07-31	56106	01	01	A
4JGDF6EE3FA441563	0570477445	GL450W4	2015	F1	2014-07-31	51113	01	02	A
4JGDF6EE0FA444713	0570477451	GL450W4	2015	F1	2014-07-31	51114	01	02	A
4JGDF6EE4FA441054	0570476205	GL450W4	2015	F1	2014-07-31	51118	01	02	A
4JGDF6EE4FA441684	0570457226	GL450W4	2015	F1	2014-07-31	51140	01	02	A
4JGDF6EE2FA444177	0570477473	GL450W4	2015	F1	2014-07-31	51142	01	02	A
4JGDF6EEXFA441009	0570477502	GL450W4	2015	F1	2014-07-31	51158	01	02	A
4JGDF6EE5FA441158	0570477509	GL450W4	2015	F1	2014-07-31	09115	01	03	A
4JGDF6EE4FA444861	0570476241	GL450W4	2015	F1	2014-07-31	09133	01	03	A
4JGDF6EE6FA441816	0570477516	GL450W4	2015	F1	2014-07-31	09133	01	03	A
4JGDF6EE5FA443962	0570477393	GL450W4	2015	F1	2014-07-31	51121	01	03	A
4JGDF6EE7FA442733	0570477528	GL450W4	2015	F1	2014-07-31	51121	01	03	A
4JGDF6EE4FA441572	0570457186	GL450W4	2015	F1	2014-07-31	55106	01	03	A
4JGDF6EE9FA444659	0570477743	GL450W4	2015	F1	2014-07-31	55106	01	03	A
4JGDF6EE5FA442651	0570477564	GL450W4	2015	F1	2014-07-31	55143	01	03	A
4JGDF6EE5FA440916	0570477584	GL450W4	2015	F1	2014-07-31	56113	01	03	A
4JGDF6EE5FA441189	0570477580	GL450W4	2015	F1	2014-07-31	56113	01	03	A
4JGDF6EE8FA441543	0570477583	GL450W4	2015	F1	2014-07-31	56113	01	03	A
4JGDF6EE8FA442076	0570476263	GL450W4	2015	F1	2014-07-31	56113	01	03	A
4JGDF6EE2FA440484	0570477727	GL450W4	2015	F1	2014-07-31	67116	01	06	B
4JGDF6EE9FA442457	0570477714	GL450W4	2015	F1	2014-07-31	67116	01	06	B
4JGDF6EEXFA440927	0570477726	GL450W4	2015	F1	2014-07-31	67116	01	06	B
4JGDF6EE9FA443642	0570477736	GL450W4	2015	F1	2014-07-31	67113	01	07	C
4JGDF6EE5FA444805	0570457214	GL450W4	2015	F1	2014-07-31	67234	01	07	C
4JGDF6EE6FA443016	0570457215	GL450W4	2015	F1	2014-07-31	67234	01	07	C
4JGDF6EEXFA444993	0570477750	GL450W4	2015	F1	2014-07-31	36118	01	08	C
4JGDF6EE2FA440954	0570477768	GL450W4	2015	F1	2014-07-31	36120	01	08	C
4JGDF6EE7FA441016	0570457233	GL450W4	2015	F1	2014-07-31	36133	01	08	C
4JGDF6EE1FA444400	0570457219	GL450W4	2015	F1	2014-07-31	36200	01	08	C
4JGDF6EE1FA441075	0570477763	GL450W4	2015	F1	2014-07-31	09100	01	09	C
4JGDF6EE5FA443069	0570457072	GL450W4	2015	F1	2014-07-31	09127	01	09	C
4JGDF6EE6FA441220	0570457224	GL450W4	2015	H1	2014-07-31	55212	01	09	C
4JGDF6EE7FA444580	0570457306	GL450W4	2015	F1	2014-08-09	14123	02	01	A
4JGDF6EE8FA445429	0570477779	GL450W4	2015	F1	2014-08-05	14147	02	01	A
4JGDF6EE4FA444343	0570477782	GL450W4	2015	F1	2014-08-05	14148	02	01	A
4JGDF6EE2FA443031	0570457304	GL450W4	2015	F1	2014-08-07	14302	02	01	A
4JGDF6EE5FA442357	0570477801	GL450W4	2015	F1	2014-07-31	14349	02	01	A
4JGDF6EE9FA441938	0570457301	GL450W4	2015	F1	2014-07-31	15317	02	01	A
4JGDF6EE3FA443216	0570457303	GL450W4	2015	F1	2014-08-05	14316	02	02	A
4JGDF6EE6FA443355	0570457302	GL450W4	2015	F1	2014-08-05	14316	02	02	A

VIN	PO	Model	MY	Status	Dealer	RGN	MKT	AOM	
4JGDF6EE7FA441646	0570476741	GL450W4	2015	F1	2014-08-05	14316	02	02	A
4JGDF6EE8FA440909	0570477809	GL450W4	2015	F1	2014-07-31	14316	02	02	A
4JGDF6EE4FA442933	0570457307	GL450W4	2015	F1	2014-08-05	14340	02	02	A
4JGDF6EE0FA445005	0570477772	GL450W4	2015	F1	2014-08-05	14345	02	02	A
4JGDF6EEXFA447635	0570476766	GL450W4	2015	D5	2014-08-07	15311	02	02	A
4JGDF6EE5FA442780	0570476791	GL450W4	2015	F1	2014-08-07	14177	02	03	A
4JGDF6EEXFA445190	0570477827	GL450W4	2015	F1	2014-08-06	14320	02	03	A
4JGDF6EE1FA446941	0570477868	GL450W4	2015	F1	2014-08-05	15320	02	03	A
4JGDF6EEXFA445755	0570477830	GL450W4	2015	F1	2014-08-10	04507	02	04	B
4JGDF6EE4FA442253	0570477909	GL450W4	2015	F1	2014-08-11	32507	02	04	B
4JGDF6EE9FA446363	0570477835	GL450W4	2015	F1	2014-08-05	32518	02	04	B
4JGDF6EE0FA445473	0570477844	GL450W4	2015	F1	2014-08-04	01316	02	05	B
4JGDF6EE9FA444368	0570477918	GL450W4	2015	H1	2014-08-07	01325	02	05	B
4JGDF6EE1FA440640	0570476835	GL450W4	2015	F1	2014-08-06	44102	02	05	B
4JGDF6EE7FA443140	0570477845	GL450W4	2015	F1	2014-08-11	14342	02	06	B
4JGDF6EE1FA440878	0570477857	GL450W4	2015	F1	2014-08-07	59229	02	07	C
4JGDF6EE0FA442315	0570477860	GL450W4	2015	F1	2014-07-31	72307	02	07	C
4JGDF6EE3FA441921	0570477865	GL450W4	2015	F1	2014-08-11	72307	02	07	C
4JGDF6EE6FA441606	0570477867	GL450W4	2015	F1	2014-07-31	59104	02	08	C
4JGDF6EE5FA446120	0570477834	GL450W4	2015	F2	2014-08-11	59104	02	08	C
4JGDF6EE0FA447126	0570457432	GL450W4	2015	F1	2014-08-09	80210	02	08	C
4JGDF6EE5FA445310	0570477880	GL450W4	2015	F1	2014-08-06	17135	02	09	C
4JGDF6EEXFA443861	0570477881	GL450W4	2015	F1	2014-07-31	17302	02	09	C
4JGDF6EE6FA446188	0570457436	GL450W4	2015	F1	2014-08-04	75118	02	10	D
4JGDF6EEXFA444265	0570477887	GL450W4	2015	F1	2014-08-04	75568	02	10	D
4JGDF6EE9FA444774	0570477913	GL450W4	2015	F1	2014-08-06	75117	02	11	D
4JGDF6EE0FA441231	0570478076	GL450W4	2015	F1	2014-07-31	22115	04	01	A
4JGDF6EE7FA444241	0570477224	GL450W4	2015	F1	2014-07-31	22115	04	01	A
4JGDF6EE4FA441068	0570478078	GL450W4	2015	F1	2014-07-31	22116	04	01	A
4JGDF6EE2FA441523	0570478080	GL450W4	2015	F1	2014-07-31	22117	04	01	A
4JGDF6EE2FA443207	0570458040	GL450W4	2015	F1	2014-07-31	22117	04	01	A
4JGDF6EE8FA443213	0570458060	GL450W4	2015	F1	2014-07-31	22121	04	01	A
4JGDF6EEXFA440510	0570458081	GL450W4	2015	F1	2014-07-31	22121	04	01	A
4JGDF6EE0FA442573	0570458049	GL450W4	2015	F1	2014-07-31	22409	04	01	A
4JGDF6EE0FA443738	0570458065	GL450W4	2015	F1	2014-07-31	22415	04	01	A
4JGDF6EE2FA442395	0570458083	GL450W4	2015	F1	2014-07-31	22415	04	01	A
4JGDF6EE6FA442433	0570478086	GL450W4	2015	F1	2014-07-31	22415	04	01	A
4JGDF6EE5FA442469	0570458053	GL450W4	2015	F1	2014-07-31	22427	04	01	A
4JGDF6EE1FA443554	0570478106	GL450W4	2015	F1	2014-08-09	73100	04	03	A
4JGDF6EE6FA442335	0570478126	GL450W4	2015	F1	2014-07-31	39100	04	05	B
4JGDF6EEXFA441303	0570478132	GL450W4	2015	F1	2014-07-31	39424	04	05	B
4JGDF6EE4FA442530	0570457188	GL450W4	2015	D5	2014-08-07	62214	04	07	B