

CSC-10057642-8866

February 2016

Dear General Motors Customer:

We have learned that on your 2014 model year Cadillac CTS, equipped with a 3.6L twin-turbo engine, the engine control module wiring harness may rub on the metal edge of the alternator bracket or on a weld on the vehicle body rail. This condition could damage the wiring harness. If the wiring harness is damaged, the Check Engine Soon lamp will illuminate, the vehicle may display intermittent reduced engine power, or a fuse may blow and prevent the vehicle from starting.

Your satisfaction with your Cadillac CTS is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer will inspect and, if necessary, repair the wire harness. Your dealer will also install a new design alternator bracket and install a mastic patch over the weld on the vehicle body rail. This service will be performed for you at **no charge until February 28, 2017**. After that, any applicable warranty will apply.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date.

If you have any questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-800-458-8006	1-800-833-2622
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Cadillac CTS provides you many miles of enjoyable driving.

Alicia S. Boler-Davis
Sr. Vice President
Global Connected Customer Experience