

January 2015

Dear General Motors Customer:

We have learned that your 2013 model year Cadillac ATS or Chevrolet Malibu equipped with a 2.0L 4 Cylinder Engine may have a condition in which piston damage could occur due to an engine pre-ignition condition. If this condition occurs, the vehicle may perform poorly and oil consumption could increase. A warning light may illuminate indicating an engine misfire. If this repair is not completed before multiple pre-ignition events occur, the piston may be damaged and the engine may need to be rebuilt or replaced.

Your satisfaction with your Cadillac ATS or Chevrolet Malibu is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer will reprogram the Engine Control Module (ECM) with a revised spark control calibration and install spark plugs with a colder heat range (required with the new calibration). This service will be performed for you at **no charge until December 31, 2016**. After that, any applicable warranty will apply.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date.

Also, enclosed is an Owner Manual supplement updating the spark plug part number information located in the "Maintenance Replacement Parts" found in Section 11. Please place this supplement in your Owner Manual for future reference.

If you have any questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-800-458-8006	1-800-833-2622
Chevrolet	1-800-222-1020	1-800-833-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your GM vehicle provides you many miles of enjoyable driving.

Alicia S. Boler-Davis
Sr. Vice President
Global Quality & Customer Experience

Enclosure
GM Program #14591

Supplement (English)

Supplement to the 2013 Cadillac ATS and Chevrolet Malibu Owner Manual

This information replaces the information located under "Maintenance Replacement Parts" found in Section 11 of your owner manual.

Spark Plugs	Part Number
2.0L L4 Engine	12647827

4003719

Supplement (French)

Supplément au Guide du propriétaire ATS de Cadillac et Malibu de Chevrolet 2013

Cette information remplace l'information figurant sous « Pièces de rechange pour entretien » dans le chapitre 11 de votre guide du propriétaire.

Bougies	Numéro de référence
Moteur 2.0L L4	12647827

4014182