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CSC-10057050-9497

December 1, 2014

Dear Altec Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has developed a product improvement which relates to certain cranes and derrick units mounted on Prinoth track carriers at Roanoke, Virginia, between January, 2010 and August, 2014.

Refer to SIL 607 for parts, labor and travel covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 607, compare the serial number of your unit with the list of affected units as described on the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Roanoke Division
Roanoke, VA

SIL 607

Service Information Letter

Date: December 1, 2014

Units Affected: AC26, AC38, D3000A, D4000A, D4000B, DC, DL-B, DT80 units
mounted on Prinoth Track Carriers and built in Roanoke Final Assembly
between January, 2010 and August, 2014

Pump Clutch Case Drain Improvement

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Some customers have reported the failure of the pump clutch used to power the unit hydraulic pump on the above chassis installations. Although lack of preventative maintenance to the pump clutch was the primary driver for the failures, investigation of the situation found that, in some cases, the pump clutch drain line held a small amount of pressure in the system which caused the pump to remain engaged. Control system features did not allow the functions to operate while the pump remained engaged.

An improved pump clutch case drain has been designed to eliminate this condition. Altec requires the improved case drain be installed on all affected units within 90 days after receipt of this SIL or at the next preventive maintenance interval, whichever is earlier. Call 1-877-GO ALTEC (1-877-462-5832) to order the Pump Clutch Case Drain Kit, part number 970416003.

This repair is covered under the Altec Warranty Policy and can be performed by Altec or the customer's warranty provider. Altec will allow up to \$170 for the labor to perform this repair. A warranty claim must be submitted for the cost of the labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.