

Certain 2005-2009 Model Year Avalon,
Certain 2007-2010 Model Year Camry,
Certain 2008 Model Year Highlander,
Certain 2006-2009 Model Year RAV4,
Certain 2007-2010 Model Year Sienna
2GE-FE (V6) Engine VVTi Oil Hose Replacement
LIMITED TIME OFFER

[VIN]

CSC-10056822-8847

Dear Toyota Owner:

At Toyota, we are dedicated to providing vehicles of outstanding quality and value. In our continuing efforts to ensure the best in customer satisfaction, Toyota is extending Limited Service Campaign (LSC) 90K for vehicles that were not repaired prior to the expiration of the original LSC; this extension includes your vehicle.

What is the condition?

On certain vehicles equipped with a 2GR-FE (V6) engine, the rubber portion of the oil supply hose for the VVT-i actuator may degrade over time. This condition may cause oil to leak from the VVT-i oil hose producing abnormal engine noise and the oil pressure light to illuminate.

What is included in the Limited Service Campaign?

Before you are inconvenienced by this condition, any authorized Toyota dealer will replace the VVTi Oil Hose at **NO CHARGE** to you for a limited time. ***This Limited Service Campaign will remain available until December 31, 2021***, and will only be available at an authorized Toyota dealer.

This offer is limited to your specific vehicle whose Vehicle Identification Number (VIN) is printed at the beginning of this letter and is subject to the same conditions set forth in the New Vehicle Limited Warranty section of your Owner's Manual Supplement or Owner's Warranty Information booklet. For additional information, please refer to the booklet.

How do you take advantage of this Limited Service Campaign?

Please contact your authorized Toyota dealer to make an appointment to have the VVTi Oil Hose replaced before **December 31, 2021**. The repair will take approximately 1 hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

If your vehicle is covered by this Limited Service Campaign, you do not need this owner letter to have the campaign completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

What if you have other questions?

- Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.
- If you would like to update your vehicle ownership or contact information, please go to www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.
- If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Standard Time.

If you are a vehicle lessor, please assist us by forwarding this notice to the lessee.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, USA, INC.



Extension of Limited Service Campaign (LSC) 90K
Certain 2005-2009 Model Year Avalon
Certain 2007-2010 Model Year Camry
Certain 2008 Model Year Highlander
Certain 2006-2009 Model Year Rav4
Certain 2007-2010 Model Year Sienna Vehicles
2GR-FE (V6) Engine VVTi Oil Hose Replacement

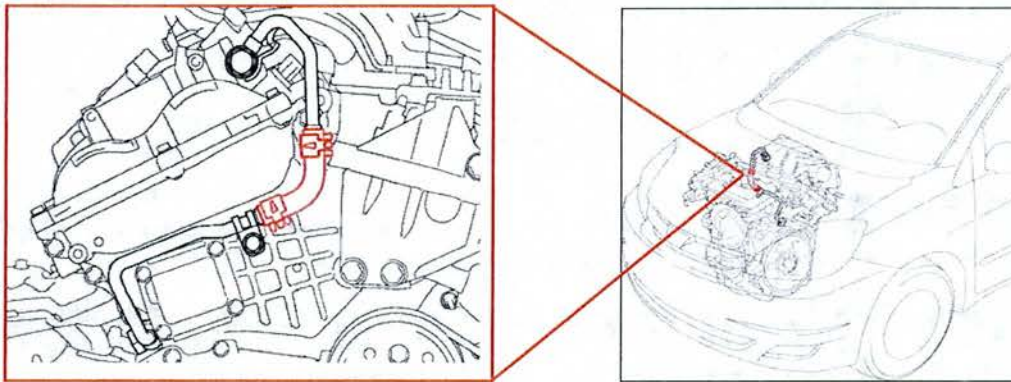
Customer Frequently Asked Questions

Published Early August, 2014

In our continuing efforts to ensure the best in customer satisfaction, Toyota is extending Limited Service Campaign (LSC) 90K for vehicles that were not repaired prior to the expiration of the original LSC. Approximately 117,500 vehicles will be covered by this LSC extension.

Q1: What is the condition?

A1: On certain vehicles equipped with a 2GR-FE (V6) engine, the rubber portion of the oil supply hose for the VVT-i actuator may degrade over time. This condition may cause oil to leak from the VVT-i oil hose producing abnormal engine noise and the oil pressure light to illuminate.



Q1a: What is the cause of this condition?

A1a: The rubber portion of the engine oil supply hose for the VVT-i actuator may develop a pinhole. Over time, exposure to small amounts of corrosive gases from the positive crankcase ventilation (PCV) may cause this pinhole in the hose to expand. As a result, oil may leak from the hose.

Q1b: Are there any warnings that this condition exists?

A1b: Yes, this condition may cause abnormal engine noise and/or the oil pressure light to illuminate.

Q2: What is Toyota going to do?

A2: Owners of vehicles covered by this LSC will receive a notification letter by first class mail starting in Mid-September, 2014.

Any authorized Toyota dealer will replace the VVTi Oil Hose at **NO CHARGE** to the vehicle owner. Please see your local authorized Toyota dealer for additional details.

Q2a: How does Toyota obtain my mailing information?

A2a: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information based upon the DMV records. Please make sure your registration or title information is correct.

Q2b: Do I need my owner letter to have the remedy performed?

A2b: No, you do not need an owner letter to have this LSC completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present the owner notification at the time of your service appointment.

Q3: Which and how many vehicles are covered by this Limited Service Campaign?

A3: There are approximately 117,500 Toyota vehicles covered by this Limited Service Campaign extension in the U.S.

Model Name	Model Year	Production Period	Appx. UIO
Highlander	Certain 2008	Late May, 2007 through Late April, 2008	14,600
RAV4	Certain 2006-2009	Early January, 2006 through Early February, 2009	10,400
Camry	Certain 2007-2010	Late December, 2005 through Mid-June, 2009	19,500
Avalon	Certain 2005-2009	Late December, 2004 through Mid-May, 2009	18,800
Sienna	Certain 2007-2010	Early December, 2006 through Late June, 2009	54,300

Q3a: Are there any other Toyota, Lexus, or Scion vehicles covered by this Limited Service Campaign Extension in the U.S.?

A3a: Yes, this condition also affects the following Lexus vehicles.

Model Name	Model Year	Production Period	Appx. UIO
ES350	Certain 2007-2008	Early March, 2006 through Mid-April 2008	11,500
RX350	Certain 2007-2009	Mid-January, 2006 through Mid-August, 2008	18,500

Lexus vehicles will be identified under Limited Service Campaign extension 9LH.

Q4: When will this Limited Service Campaign Expire?

A4: This Limited Service Campaign will be available until December 31, 2021.

Q5: How long will the repair take?

A5: The repair will take approximately 1 hour. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q6: What if you have previously paid for repairs to your vehicle for this specific condition?

A6: Owners who have previously paid for repairs to address this specific condition should refer to the owner letter for instructions regarding reimbursement consideration.

Please note the dealer will need to perform this LSC before reimbursement consideration requests can be processed.

Q7: What if an owner has additional questions?

A7: Owners with questions or concerns are asked to please contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.