

CSC-10056697-2443



Ford Motor Company

Technical Service Bulletin Title: 2013-2014 C-MAX – Discharged 12 Volt Battery

Technical Service Bulletin #:

Advisor to Customer

Dear C-MAX Customer:

Your vehicle has received updates to address potential concerns with 12 volt battery draw when the vehicle has been turned off and parked for an extended period of time. Ford recommends that you remove all devices that use 12 volt power before exiting the vehicle. Below is a list of the charge ports and types of devices that should be unplugged / removed when the vehicle is not in use.

1. Auxiliary Power Points – unplug cellphone chargers, GPS chargers and similar power devices from the vehicle's auxiliary power outlets.
2. 110 Volt AC Power Point (If Equipped) – unplug anything plugged into this power point.
3. USB Port – unplug USB devices that draw power from the USB port. Thumb drives do not need to be unplugged as they do not draw power.
4. OBDII Connector Port (located under a panel to the left of the steering wheel) – unplug anything plugged into this power point such as tracking devices provided by your insurance company as they may use 12 volt battery power when the vehicle is turned off.

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Figure 5 - Article 14-0155