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CSC-10056652-2149

July 18, 2014

Dear Altec Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has developed a product modification which relates to certain DC1317 and DRM12 Chipper Units.

Refer to SIL 601 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 601, compare the serial number of your unit with the list of affected units as described on the SIL. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Service Information Letter

Date: July 18, 2014

Units Affected: DC1317 and DRM12 Chippers Using V3600T and V3800T Kubota Engines
 (see attached list)

Engine Air Intake Modification

Altec is committed to providing our customers reliable products from initial delivery through-out the useful life of the machine.

On some engines the air intake tube can rub on a thermostat housing cap screw head under the engine cover. Over time the contact can create a hole in the air intake tube allowing debris to be sucked into the air intake of the engine and possibly damage the turbocharger or the engine. The chipper engine distributor has supplied Altec with an update kit that will hold the air intake off of the top of the engine and away from any components that it could rub against. This update kit should be installed on all chipper engines on the attached list.

Altec requires all affected chipper engines be inspected immediately for any evidence of the cap screw head rubbing on the air intake. If there is any evidence of rubbing or damage the chipper should be taken out of service and repaired immediately. If there is no evidence of rubbing the update can be installed at the next service interval. Use the procedure on Page 2 for the inspection.

Order the update kit for the chipper engine after the inspection is performed by calling 1-877-GO ALTEC (1-877-462-5832). The engine model is shown on a plastic sticker on the side of the engine cover (refer to Figure 1).

MODEL	ENGINE MODEL	UPDATE KIT PART NO.
DC1317	V3600T	970584743
DRM-12	V3800T	970584745

This repair is covered under the Altec Warranty Policy and can be performed by Altec or the customer’s warranty provider. Altec will allow up to \$50 for the labor to perform this repair. The inspection is not covered under warranty. A warranty claim must be submitted for the cost of the labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the repair at the owner’s location.



Figure 1 — Tag Information

Inspection Procedure

1. Position the chipper on a level surface and position wheel chocks or leave it attached to the drawbar of a vehicle so it can not move.

2. Remove the side doors and the radiator access cover from the engine (refer to Figure 2).

3. Locate the intake tube coming from the air filter on the side of the engine housing.

4. Look at the point where the intake tube passes near the thermostat housing. One of the cap screws attaching the thermostat housing will be very close, if not touching, the intake tube (refer to Figure 3).

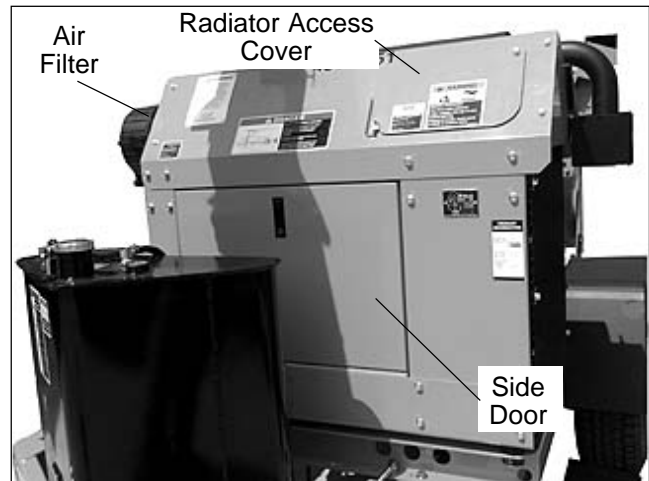


Figure 2 — Removing Access Doors

5. Inspect the air intake tube at the point where it is close to the cap screw. If there is any contact between the tube and the cap screw head, look for any evidence of damage in the air intake tube.

6. If there is any evidence of damage or a hole in the air intake tube, remove the chipper from service and install the correct Update Kit kit, which includes a replacement hose, for the model of engine affected. If the air intake pipe is damaged remove the hose clamps at the air cleaner outlet and turbocharger inlet. Remove the air intake tube and inspect the turbocharger for damaged compressor blades. If there is any damage to the turbocharger compressor blades, contact the Altec Forestry Support Call Center (IFlyAltec) 1-877-435-9258 or email IFlyAltec.com for Technical Support to report the damage and get further direction.

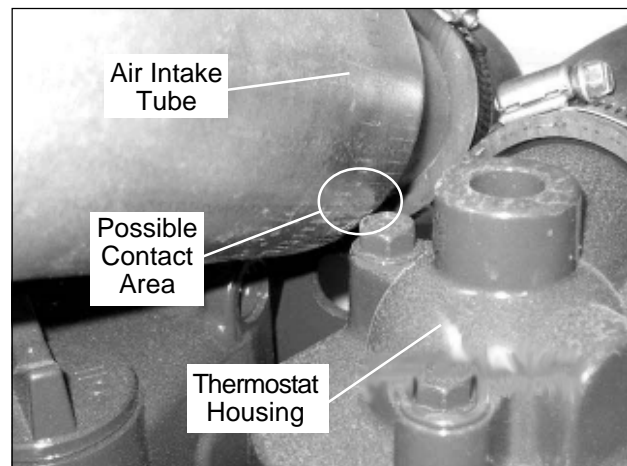


Figure 3 — Inspection Area

7. If there is no evidence of damage or a hole in the air intake tube, install the correct air intake update kit for the model of engine affected at the next service interval.

8. Depending upon the outcome of the inspection, install the side doors and the radiator access cover. Return the unit to service.