



DODGE

CHRYSLER

Jeep

SRT



CSC-10056513-8584

CHRYSLER GROUP LLC

Owner Name
1234 Anywhere St
Anytown, St XXXXX
VIN: xxxxxxxxxxxxxxxxxxxx

Dear (Name):

This letter is to inform you that the warranty period (3 years or 36,000 miles) on the fuel tank inlet check valve for certain 2007 – 2008 model year Ram 1500 trucks has been extended to include lifetime coverage to repair a certain condition that may occur during refueling of the truck. Our records show that you either own or lease one of the trucks affected by this extended lifetime warranty.

We are extending the fuel tank inlet check valve warranty period because some of the affected truck population may experience fuel spilling out of the filler port during refueling, typically after the fuel fill station nozzle has automatically shut off. If you are experiencing this condition now or in the future, simply contact your dealer to have the repairs performed. Conversely, if you do not experience this condition, then your fuel fill system is operating correctly and no repair is necessary.

If you have already experienced this fuel spill condition and previously paid for a repair, you may be eligible to receive a reimbursement. You may complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement. Your claim will be acted upon within 60 days of receipt:

Chrysler Customer Assistance Center
P.O. Box 21-8004
Auburn Hills, MI 48321-8004

If you have questions or need any assistance, please contact your dealer or the Chrysler Customer Assistance Center Monday through Friday between the hours of 7:00 AM and Midnight, EST or Saturday 8:00 AM to 8:00 PM, EST or Sunday 9:00 AM to 5:00 PM, EST. They can be reached at 1-866-RAM-INFO (726-4636).

Please keep this letter in your glove box along with your truck's other warranty information for future reference if necessary. This warranty extension applies only to the inlet check valve/fuel spill back condition described above; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

Chrysler is taking this action to demonstrate its commitment to your continued satisfaction.

Chrysler Group LLC