

CSC-10056365-7736

August 2014

Dear General Motors Customer:

This notice is sent to inform you that General Motors is conducting a Voluntary Emission Recall involving your 2014 model year Cadillac ATS vehicle.

Reason for This Recall: Some of these vehicles have a condition in which the electrical terminals are not properly crimped to the Accelerator Pedal Position (APP) circuits at the engine harness side of an inline electrical connector. If this occurs, Diagnostic Trouble Code (DTC) P2138 may set as a result of the associated high resistance, causing both traction and stability control systems to be disabled, reduced engine power mode operation, and the Malfunction Indicator Lamp (MIL) to illuminate.

What Will Be Done: Your GM dealer will inspect the related APP terminals and solder them or replace them as required. This service will be performed for you at **no charge**.

What You Should Do: Please contact your GM dealer as soon as possible to arrange a service date and to assure parts availability. Instructions for making this correction have been sent to your dealer. Please ask your dealer if you wish to know how much time will be needed to schedule, process, and repair your vehicle.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-800-458-8006	1-800-833-2622
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Emission Law Information: In order to ensure your full protection under the emission warranty made applicable to your vehicle by state and federal law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could legally be determined to be lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not accomplished.

IMPORTANT MESSAGE FOR CALIFORNIA RESIDENTS

The California Air Resources Board (CARB) requires vehicle emission recalls be completed prior to California registration renewal. Uncorrected emission recalls will result in the inability to renew your California vehicle registration.

At the time of emission recall completion, your California dealer will issue a "Proof of Correction Certificate". Keep this certificate and, if required, present it to the Department of Motor Vehicles when renewing your California registration as proof of recall completion.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

Jim Moloney
General Director,
Customer and Relationship Services

14176

PART REQUEST FORM FOR TERMINATED LEAD - WPC763

IMPORTANT NOTE WHEN PRINTING THIS FORM: If the form prints out on two pages, make certain you fax both pages so the WPC receives the needed information. Missing information will delay or prevent the part from being shipped.

Part Request Form — Warranty Parts Center

Use this form **ONLY** for U.S. & Canada Dealers. Export markets & Mexico Dealers must contact their regional Technical Assistance Center for assistance.

To: Warranty Parts Center
"E-Mail" warrantypartscenterusa@gm.com
or **WPC Fax #: 248-371-0192**
Attn: Amina Winfrey

Part Being Requested: **Terminated Lead (P/N WPC #763)**

Quantity Required:

(Please Note: If inspection of the connector reveals that you need a gold plated terminated lead, it is suggested to request one additional lead. For Example: If one lead is required, request 2 leads. If 2 leads are required, request 3 leads.)

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

IMPORTANT: If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902.

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