Page 6 August 2014 Bulletin No.: 14110

## CSC-10056355-9292

August 2014

Dear General Motors Customer:

This notice is sent to inform you that General Motors is conducting a voluntary emission recall that includes your vehicle.

**Reason For This Recall:** General Motors has decided to conduct a Voluntary Emission Recall involving certain 2013-2014 model year Chevrolet Spark vehicles equipped with a 1.2L engine. These vehicles may have been built with a Positive Crankcase Ventilation (PCV) valve that may wear prematurely. If this occurs, it may cause excessive engine oil consumption, which may eventually foul a spark plug causing the illumination of the Malfunction Indicator Lamp (MIL), rough engine operation, and if uncorrected, cause engine damage and lack of engine power.

**What Will Be Done:** Your GM dealer will replace the PCV valve, clean the throttle body, clean the throttle plate, and relearn the idle. If the MIL is illuminated/flashing, it may also be necessary for them to replace the #4 spark plug. This service will be performed for you at **no charge**.

**What You Should Do:** Please contact your GM dealer as soon as possible to arrange a service date and to assure parts availability. Instructions for making this correction have been sent to your dealer. Please ask your dealer if you wish to know how much time will be needed to schedule, process, and repair your vehicle.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	1-800-833-2438
Puerto Rico – Español	1-800-496-9993	1-888-889-2438
Virgin Islands	1-800-496-9994	1-800-833-6537

**Emission Law Information:** In order to ensure your full protection under the emission warranty made applicable to your Chevrolet Spark vehicle by state and federal law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could legally be determined to be lack of proper maintenance of your vehicle.

## IMPORTANT MESSAGE FOR CALIFORNIA RESIDENTS

The California Air Resources Board (CARB) requires vehicle emission recalls be completed prior to California registration renewal. Uncorrected emission recalls will result in the inability to renew your California vehicle registration.

At the time of emission recall completion, your California dealer will issue a "Proof of Correction Certificate". Keep this certificate and, if required, present it to the Department of Motor Vehicles when renewing your California registration as proof of recall completion.

Page 7 August 2014 Bulletin No.: 14110

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

Jim Moloney General Director, Customer and Relationship Services

14110