



A **PACCAR** COMPANY

Kenworth Truck Company
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

Date TBD

CSC-10056318-9455

TIB 26-025 [First VIN]

Customer Name

Address

City, State Zip

Subject: Fuller Advantage Lube Tube Misconnection

Kenworth has determined that a part inside the Fuller transmission in your vehicle was incorrectly installed during assembly and may cause a low oil pressure condition that could damage the transmission.

The chassis number[s] listed by VIN on this letter is/are eligible for repair by an authorized dealer. Please contact a Kenworth dealership to schedule an appointment for this work. A special Fuller tool was developed for this repair. There are a limited number of these tools and the dealer may need to contact Fuller to acquire one. Please ensure the dealer has this tool prior to putting your truck down. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to **TIB 26-025** and the VIN listed on this letter. The repair will take approximately two hours and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty), or for repairs completed by **09/01/2015**, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company

VIN: [VIN List]