

CSC-10056215-4478

May 2014

Dear General Motors Customer:

As the owner of a 2009-2013 model year Cadillac CTS or a 2012-2013 model year Chevrolet Camaro vehicle, equipped with a 6.2L V8 engine, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2009-2013 model year Cadillac CTS and 2012-2013 model year Chevrolet Camaro vehicles, equipped with a 6.2L V8 engine, may have a condition where the engine's supercharger may not function as designed. If this were to happen, the supercharger may develop a noticeable rattle noise at idle. The noise will typically go away when the engine RPM is raised slightly above idle. However, if left uncorrected, the problem, over time, may lead to contamination of the lubricating grease and cause the bearing to squeal. If left unaddressed, the bearing may overheat and can cause engine seizure or a no-start condition.

Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the condition described above. If this condition occurs on your 2009-2013 model year Cadillac CTS or 2012-2013 model year Chevrolet Camaro vehicle, equipped with a 6.2L V8 engine, within 10 years of the date your vehicle was originally placed in service or 120,000 miles (193,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: If you believe that your vehicle has the condition described above, repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

Reimbursement: If you have paid for repairs for the condition described in this letter, please complete the enclosed form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed form and required documents must be presented to your dealer or received by the Reimbursement Department by June 30, 2015, unless state law specifies a longer reimbursement period.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-800-458-8006	1-800-833-2622
Chevrolet	1-800-222-1020	1-800-833-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We are sorry for any inconvenience you may experience; however, we have taken this action in the interest of your continued satisfaction with our products.

Jim Moloney
General Director,
Customer and Relationship Services

Enclosure
GM Program Number: 13313