

CSC-10056035-9113

DRAFT SUBJECT TO NHTSA APPROVAL

IMPORTANT SAFETY RECALL

This notice applies your vehicle, VIN # _____

Date 6/2/2014

Harley-Davidson Recall No. 0156

NHTSA Recall No. 14E-???

Dear Harley-Davidson Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists in certain Parts & Accessories Chrome Hand Control Lever Kits, P/N 36700053, intended for dealer or customer installation on Model Year 2014 XL Sportster models.

We are notifying you because our accessory registration records indicate that you purchased one of the affected Parts & Accessories Chrome Lever Kits. We strongly urge you to contact your dealer to make arrangements to have the appropriate service performed as soon as possible.

What is the Issue?

The front brake levers in these kits may have excessive chrome plating. In extreme cases this could prevent complete return of the master cylinder piston. If the piston cannot completely return and uncover the port-timing hole, fluid pressure will not be relieved. If this condition remains undetected it could cause the fluid pressure to increase and possible front wheel lock-up, increasing the risk of a crash. Harley-Davidson has initiated this recall to correct this condition in the affected motorcycles.

What Should You Do?

Please contact your authorized Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your motorcycle repaired. Your dealer will inspect your motorcycle to confirm if your accessory Chrome Lever Kit is included in this recall. If it is included, the dealer will remove the affected accessory front brake lever and replace it with a new front brake lever,

included in the recall kit. Actual dealer labor time to perform this service will be less than one half hour; however, due to scheduling, the dealer may require your motorcycle for a longer period of time. The part and labor will be free of charge to you. To verify that the service has been completed, your dealer will ask you to sign a recall claim.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us the contact information for your purchaser so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Additional Questions or Concerns?

If you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If you are still having difficulty getting your vehicle repaired in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0156

HARLEY-DAVIDSON MOTOR COMPANY
P.O. BOX 594, MILWAUKEE, WI U.S.A 53201
RECALL AND PRODUCT CAMPAIGN ORDER FORM

M-1372 SAFETY RECALL CODE 0156

TYPE CODE	ORDER TYPE	VEHICLE IDENTIFICATION NUMBER(S)
RC	RECALL	
PC	PRODUCT CAMPAIGN	

ORDER DATE
DEALER NUMBER

QUANTITY	PART NUMBER	ITEM
	91500066	Code 0156: LEVER KIT, XL
		Note: Orders without a dealer number will be discarded.

Please note: Due to the very low quantity of affected kits, maximum order quantity is 1 recall kit per order. If you have not sold an affected kit, please do not order a recall kit for inventory.

NOTE: All orders are subject to approval. Fax orders to 414-343-8346.

ALL ORDERS SUBJECT TO ACCEPTANCE AT MILWAUKEE, WI USA 53201

NOTE: An order acknowledgement is automatically generated and faxed to your dealership's fax number as listed in GDIS the same day as your order is entered at HDMC. This acknowledgement will provide you with the order status and order number. To retrieve order information based on the Harley-Davidson order number, go to P&A Order Inquiry on h-dnet.com under the Parts and Accessories link, select H-D Order Number, enter the order number and click "Submit". At the bottom of the page, click on "Track Part" to view tracking information for the order.

Important Safety Recall Notice
Harley-Davidson Safety Recall 0156
Accessory Chrome Lever kits Part No. 36700053

Harley-Davidson Motor Company, Inc. has initiated a Voluntary Safety Recall Campaign on certain accessory Chrome Hand Control Lever Kits, **P/N 36700053**, intended for dealer or customer installation on model year 2014 XL Sportster® models..

Some of these accessory kits may contain brake levers with excessive chrome plating. In extreme cases this could prevent complete return of the master cylinder piston. If the piston cannot completely return and uncover the port-timing hole, fluid pressure will not be relieved. If this condition remains undetected, it could cause the fluid pressure to increase, possibly resulting in a front wheel lock-up, which could lead to a crash.

Harley-Davidson has recalled the subject Accessory Kits and dealers will perform an inspection of 2014 XL model motorcycles that have had the affected accessory chrome lever kit installed, and replace the front brake lever if necessary.

If you believe you may have one of the affected vehicles described above, please contact your authorized Harley-Davidson dealer who will confirm if your motorcycle is affected and perform the inspection/replacement if required.

5/30/2014