



A PACCAR COMPANY

Kenworth Truck Company
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

CSC-10056024-2461

Date [TBD]

ESB E090 [VIN]

Customer Name

Address

City, State Zip

Subject: E090 PACCAR MX-13 MY2014 PEB Enabled/Disabled

Dear Kenworth Customer,

The chassis listed by VIN on this letter is/are eligible for a software update to correct one or both of the following conditions:

- The PACCAR Engine Brake (PEB) switch logic was programmed incorrectly. Chassis that should have the PEB 'Engaged' was programmed as 'Disengaged' and vice versa.
- Some chassis also have the customer selected Maximum Governed Speed programmed incorrectly to a default 63 mph.

Kenworth would like the opportunity to make this software update. This campaign can be performed at any time convenient for you (for example: during a scheduled maintenance interval), so when you are ready, contact a Kenworth dealership to schedule an appointment. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign E090 and the VIN listed on this letter. The repair will take approximately 1 hour* and there will be no charge to you for this work.

We apologize for the inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company

* Additional product improvements have been implemented since introduction of the PACCAR MX-13 engine and your vehicle may be eligible for other no-charge updates. Your selected Kenworth dealer will advise you if this is the case.

VIN: