



A **PACCAR** COMPANY

Kenworth Truck Company  
PO Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5000

5/02/2014

## **SB-10056020-6255**

14-024 [First VIN]  
Customer Name  
Address  
City, State Zip

Subject: T680 Fuel Tank Cross Brace Interference with Tank

Dear Kenworth Customer,

Kenworth has determined that the fuel tank cross brace installation on your vehicle did not meet our quality standards. The fuel tank cross brace may interfere with the fuel tank.

The chassis numbers listed by VIN on this letter require repair by an authorized dealer. We would like the opportunity to perform this repair. Please contact a Kenworth dealership to schedule an appointment for this work. You can find the nearest Kenworth dealer at Dealer Locator on the website [www.Kenworth.com](http://www.Kenworth.com).

When contacting your selected Kenworth dealer, refer to campaign TIB **14-024** and the VIN listed on this letter. The repair will take approximately 1 hour and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for repairs completed by **03/12/2015**, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

A handwritten signature in black ink that reads 'Mike Kalkoske'. The signature is written in a cursive, flowing style.

Mike Kalkoske  
Director, Quality Services  
Kenworth Truck Company

VIN: [VIN List]