

April 2014

Dear General Motors Customer:

We have learned that your 2013-2014 model year Chevrolet Spark vehicle may have a condition where the air conditioning (A/C) system does not work or cools intermittently due to inaccurate control of the evaporator temperature sensor.

Your satisfaction with your Chevrolet Spark is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer will inspect and, if necessary, replace the A/C compressor. Your dealer will also, if necessary, replace the Evaporative Air Temperature (EAT) Sensor, install a low pressure switch adaptor kit, and reprogram the Body Control Module. This service will be performed for you at **no charge until April 30, 2016**. After that, any applicable warranty will apply.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date.

If you have any questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Chevrolet Spark provides you many miles of enjoyable driving.

Jim Moloney
General Director,
Customer and Relationship Services

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