

## OWNER'S LETTER

Dear Frontier Owner:

Nissan is committed to providing the highest levels of product safety, quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding a voluntary service campaign being conducted by Nissan to replace the meter assembly in your vehicle.

### REASON FOR SERVICE CAMPAIGN

On a very small number of model year 2014 Frontier vehicles, an incorrect meter assembly was installed at production. As a result, the incorrect meter assembly will not have certain trip computer functions such as Distance to Empty (DTE), Average Vehicle Speed (AVS), Average Fuel Economy (AFE), Elapsed Time (Running Time).

### WHAT NISSAN WILL DO

To assure your continued satisfaction and confidence in your vehicle, Nissan is offering to replace the incorrect meter assembly with the correct meter assembly at an authorized Nissan dealer at **no charge to you for parts or labor**.

Your vehicle's odometer reading will not change as a result of this meter assembly replacement. Upon your arrival at your Nissan dealer, your vehicle's current odometer reading will be recorded, and a replacement meter assembly will be ordered programmed with that odometer reading. Your Nissan dealer will need to hold your vehicle 1-2 days until the replacement meter assembly arrives. **You will be provided with a replacement loaner vehicle without charge while your vehicle is at the dealership for this Voluntary Service Campaign.**

### WHAT YOU SHOULD DO

**To minimize any inconvenience to you, and to ensure that a replacement loaner vehicle is available for your use, it is important that you have an appointment before bringing your vehicle to the Nissan dealer for service.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan vehicle.

