

CSC-10055327-2528

Mitsubishi Motors North America, Inc.

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6400 Katella Avenue Cypress, CA 90630 Telephone: 714-372-6000 www.mitsubishicars.com

TSB-14-33-002

AFFECTED VEHICLES MODEL: 2007 Outlander
This notice applies to your vehicle,
Date: April, 2014
Dear Mitsubishi Owner,
Mitsubishi Motors North America Inc. has determined that there is potential for the front coil springs on your vehicle to corrode from prolonged exposure to anti-freezing agents (such as calcium chloride) used in cold weather areas to clear ice and snow from roadways, which may cause the spring to fracture.
To ensure your continued satisfaction with your vehicle, Mitsubishi is extending the warranty for fractured front coil springs on your vehicle from the current 5 years / 60,000 miles to 9 years / 120,000 miles , whichever comes first.
If you already replaced a fractured front coil spring(s) and paid for the repair, you may send you original receipts and/or other adequate proof of payment to the following address for reimbursement consideration:
Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064
Please keep a copy of this notification with your vehicle's warranty book for future reference. If you have any questions, please contact us:
Mitsubishi Customer Relations Department • P.O. Box 6400 Cypress, CA 90630-0064 Phone 1-888-648-7820 Hours: Monday – Friday 7 a.m. – 4 p.m. Pacific Time
Sincerely,