

# Field Service Campaign

Daimler Trucks  
North America LLC

January 2014  
SF489A-D

## Copy of Notice to Owners Subject: Cascadia Premium Insulation

Daimler Trucks North America LLC, on behalf of Freightliner Trucks Division, is initiating Field Service Campaign SF489A-D to modify specific Freightliner Cascadia vehicles with XT or raised roof assemblies manufactured August 9, 2013, through August 23, 2013.

Certain Cascadia vehicles received standard insulation on the XT or raised roof assembly.

Vehicles will be inspected for the presence of premium insulation. If standard insulation is found, it will be replaced with premium insulation.

Please contact an authorized Daimler Trucks North America dealer to arrange to have the campaign performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at [www.DaimlerTrucksNorthAmerica.com](http://www.DaimlerTrucksNorthAmerica.com). If replacement is necessary, the campaign will take approximately five and a half hours and will be performed at no charge to you.

This Field Service Campaign will **terminate on January 31, 2015**. Please make sure the campaign is completed prior to this date. Work completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Trucks North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Trucks North America LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com), or the Customer Assistance Center at (800) 385-4357, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure