

Reference	SSM67777
Models	Range Rover (All New) / L405 Range Rover Sport / L494
Title	L494 & L405 Information & Entertainment Screen - No response
Category	Electrical
Last modified	10-Sep-2013 00:00:00
Symptom	207000 Entertainment Systems
Content	<p><b>Concern</b> Land Rover Dealers or Customers may report that the Information and Entertainment Display Touch Screen on L494 Range Rover Sport &amp; L405 Range Rover Models may not respond to a Touch Screen selection</p> <p><b>Action</b> Engineering are investigating the concern but have found that the Touch Screen surrounding Bezel / Trim can foul the Touch screen and therefore lock it where the foul condition occurs.</p> <p>At this stage it is important that the surrounding Bezel / Trim or the Touch Screen is not replaced as these are not at fault. Please simply pull the surrounding Bezel / Trim away from the Touch screen a small amount enough so that the Screen operates normally. A further communication will be issued once the final rectification process has been finalised</p>