



Update Prior to Sale Notice UPS4013: Air Suspension Noise

SERVICE BULLETIN

16-AUG-13 | No.: SGI13-17 | Section: GENERAL INFORMATION | Market: CAN / USA

DESCRIPTION

A concern has been identified on 2014 model year Range Rover Sport vehicles relating to the air suspension exhaust noise experienced in the cabin following an ignition cycle and then intermittently during a journey.

AFFECTED VEHICLES

The VIN range of affected vehicles is: EA300000-EA305428

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this Update Prior to Sale notice prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin UPS4013: *Update Prior to Sale: Air Suspension Noise*, for detailed repair instructions.

PARTS

PART No.	DESCRIPTION	QTY	% OF VEHICLES REQUIRING PART*
LR055953	Compressor kit	1	100

* when ordering parts, order only the expected percentage demand of parts identified

TOOLS

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY

△ NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q321**' together with the relevant Option Code. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the program's **08 February 2014** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No.	QTY.
Q321	B	Replace exhaust sleeve	05.10.30	0.30	LR055953	1
Q321	C	Replace exhaust sleeve Drive in/drive out	05.10.30 02.02.02	0.30 0.20	LR055953 -	1 -

Normal Warranty policies and procedures apply