



## SERVICE BULLETIN

# Update Prior to Sale Notice UPS2813: Unable to Reset Service Interval Indicator Early

01-AUG-13

No.: SGI13-16

Section: GENERAL INFORMATION

Market: CAN / USA

### DESCRIPTION

There is no SDD-based Service Interval Indicator reset procedure for 2012-2014 model year Land Rover Range Rover Evoque vehicles. This means the Service Interval Indicator reset procedure must use the manual process via the Instrument Cluster (IC). Until recently, the IC manual reset procedure would not allow the counter to be reset before the specified service mileage or time has elapsed.

### AFFECTED VEHICLES

The VIN range of affected vehicles is CH608556-EH801271.

### WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action.

Affected vehicles must be updated with new Instrument Cluster (IC) software at the earliest opportunity and the Service Interval Indicator must be reset no earlier than 24 hours prior to customer delivery.

Refer to Technical Bulletin UPS2813-2bNAS, *Update Prior to Sale: Unable to Reset Service Indicator Early*, for detailed repair instructions.

### PARTS

No parts required

### TOOLS

Refer to Workshop Manual / Repair Procedure for any required tools

### WARRANTY

**NOTE:** Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q316**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO.	QTY. / VALUE
<b>Q316</b>	<b>B</b>	Configure instrument cluster	88.90.03	0.20	-	-
<b>Q316</b>	<b>C</b>	Configure instrument cluster	88.90.03	0.20	-	-
		Drive in / drive out	02.02.02	0.20	-	-

*Normal Warranty policies and procedures apply*