Service Bulletin Mazda North American Operations

Irvine, CA 92618-2922



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Subject: **Bulletin No:** 09-037/13

UNABLE TO ADJUST DRIVER SEAT UP OR DOWN - (MANUAL SEAT ONLY)

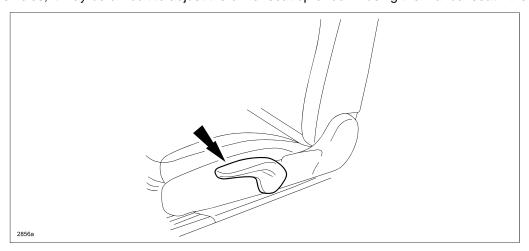
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APPLICABLE MODEL(S)/VINS

2010-2012 CX-7 vehicles equipped with manual seats

DESCRIPTION

On some vehicles, it may be difficult to adjust the driver seat up or down using the manual seat lift lever.



This may be caused by a broken front seat side cover that interferes with the operation of the seat lifter mechanism. The cover may have been previously broken by an outside impact.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

- 1. Verify the customer concern.
- 2. Replace the front seat side cover with a modified one according to the instructions on MS3 online or the Workshop Manual (section 09-13 FRONT SEAT SIDE COVER REMOVAL/INSTALLATION).
- 3. Verify the repair.

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PART(S) INFORMATION

Part Number	Description	Qty.	Notes
EGY1-88-1H3	Front Seat Side Cover	1	Black
B33D-88-1H5 -02	Reclining Knob	1	Black (not reusable)

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	92
Damage Code	98
Part Number Main Cause	EGY1-88-1H3
Quantity	1
Operation Number / Labor Hours:	XXH12XRX / 0.5 Hrs.

NOTE: This bulletin does not apply to vehicles with power seats.