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<b>Subject:</b> VARIOUS AUDIO SYSTEM CONCERNS WITH TUNER AND AMP UNIT (TAU)	<b>Bulletin No:</b> 09-038/13
	<b>Last Issued:</b> 12/23/2013

## BULLETIN NOTE

- This bulletin supersedes the previous bulletin 09-038/13, issued on 12/19/2013. The WARRANTY INFORMATION has been revised.
- Changes are noted below in Red beside the change bar.

## APPLICABLE MODEL(S)/VINS

2014 Mazda3 vehicles (with MAZDA CONNECT) with VINs lower than JM1BM\*\*\*\*\*109600 (produced before September 1, 2013)

## DESCRIPTION

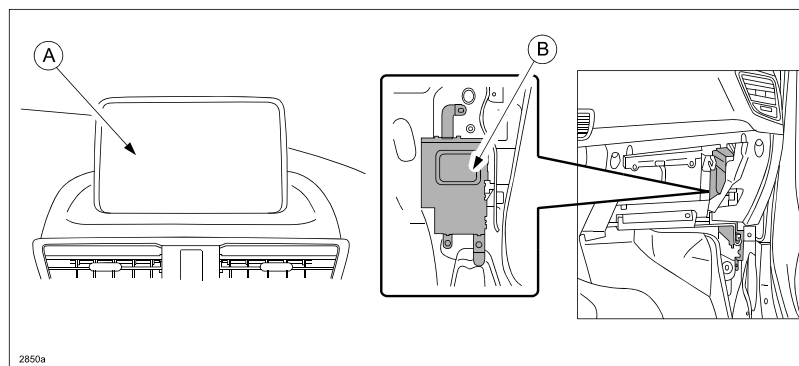
Some vehicle may experience any one of the symptoms below that can be resolved with a modified TAU.

- AM/FM/XM cannot be selected as they are grayed out
- Radio station returns to 87.9MHz on its own
- Audio sound setting resets on its own
- TAU version is displayed as "not available"

Customers having any of these concerns should have their vehicle repaired using the following repair procedure.

## REPAIR PROCEDURE

1. Verify customer concern.
2. On vehicle with a touchscreen (A), remove the TAU (B) and replace with a modified one. Refer to MS3 online instructions or Workshop manual (section 09-20 TUNER AND AMP UNIT (TAU) REMOVAL/INSTALLATION).



**NOTE:** When replacing the tuner and amp unit (TAU) with a new one for any reason, refer to TSB 09-030/13 SIRIUSXM REGISTRATION AFTER TUNER AND AMP UNIT (TAU) REPLACEMENT.

3. Verify repair.

## PART(S) INFORMATION

Use exchange unit only. DO NOT automatically order a new part for warranty replacement.

Part Number	Description	Qty.	Notes
BHP1-66-DRX*	TAU	1	Confirm the part number in the EPC for the subject VIN.
BHP5-66-DRX*	TAU	1	
BJD5-66-DRX*	TAU (w/ XM Radio)	1	
BJD6-66-DRX*	TAU (w/ XM Radio)	1	

\* Any suffix

## WARRANTY INFORMATION

### NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	61
Damage Code	9H
Part Number Main Cause	****-66-DRX
Quantity	0
Operation Number / Labor Hours:	XXK2CXRX / 0.3 Hrs.